

What Do I Do Now

1. Contact your insurance agent

-Contact your insurance company right away and ask them what to do first. There are companies that specialize in cleaning and restoring your personal items. Ask your insurance company for recommendations of companies you can trust. Make sure you know if you or your insurance company will pay for the cleaning. When you contact the company, be sure to ask for a cost estimate in writing.

-If you do not have insurance, your family and community might help you get back on your feet.

-American Red Cross (414) 342-8680

-Salvation Army (262) 547-7367

-Religious Organizations

-Community Groups

2. Take Care of yourself and family members

-Contact your local disaster relief service, such as the ARC or the Salvation Army. They will help you find food, clothing, medicine, and a place to stay. You have a big job ahead of you. Get plenty of rest and ask for help. Do not try to do it all alone.

3. Help your pets

-If you have pets, find, and comfort them. Scared animals often react by biting or scratching. Handle them carefully. Try to leave pets with a family member, friend, or veterinarian if you are visiting or cleaning your damaged home. Keeping your pets out of the house until the cleanup is complete will keep them safe.

--H.A.W.S. 1-(262) 542-8851

4. Security and Safety

-Do not enter your damaged home or apartment unless the fire department says it is safe.

-The fire department will make sure the utility services (water, electricity, and gas) are safe to use. If they are not safe, firefighters will have your utilities turned off or disconnected before they leave. Do not try to turn them back on by yourself.

-Contact your police department to let them know you will be away from your home. In some cases, you may need to board up windows and doors so no one can get in.

-Contact your insurance company for Board up options to help secure your home.

5. Finances

-Get in touch with your landlord or mortgage lender.

-Save all of your receipts for any money you spend. The receipts may be needed later by the insurance company, and you will need them to prove losses claimed on your tax return.

The Following Days

The Value of your home and personal Belongings.

-Insurance company about how to learn the value of your home and property.

Replacing Valuable Documents and Records

-You may want to replace many of the following documents if they were destroyed or lost in the fire:

Drivers License -DMV (608) 264-7447	Auto Registration
Titles and Deeds	Insurance Policies
Military Discharge Papers	Passports
Birth, Death and Marriage Certificates	Social Security or Medicare Cards
Divorce Papers	Credit Cards
Stocks and Bonds	Wills
Medicare Records	Warranties
Income Tax Records	Citizenship Papers

Replacing Money

-Handle burnt money as little as possible. Try to place each bill or part of a bill in plastic wrap to help preserve it. If money is only partly burnt — if half or more is still OK — you can take it to your regional Federal Reserve Bank to get it replaced. Ask your bank for the one nearest you.

-To replace U.S. savings bonds that have been destroyed or mutilated, go to www.TreasuryDirect.gov Search for FS Form 1048

Important Information

Date of Fire _____

Time of Fire _____

Location of Fire
(Room) _____

Address of Fire _____

Name of Fire Department- **City of Waukesha
Fire Department**

Address of Fire Department – **130 W. St Paul
Ave, Waukesha, WI 53188**

Fire Department Non-Emergency Number –
1-(262) 524-3661

Fire Incident Report
Number _____

Fire Marshall or Fire
investigator _____

Insurance
Company _____

Insurance Company Telephone
Number _____

Insurance Company Policy
Number _____

Vehicle Identification number (VIN) for cars,
trucks, and motorcycles destroyed or
damaged.

Checklist For For After Fire

- Contact your local disaster relief service, such as the American Red Cross. They will help you find food, clothing, medicine, and a place to stay.
- If you have insurance, contact your insurance company.
 - a. Ask what you should do to keep your home safe until it is repaired.
 - b. Ask who you should talk to about cleaning up your home.
- If you are not insured, try contacting community groups for aid and assistance.
- Check with the fire department to make sure that your home is safe to enter. Be very careful when you go inside. Floors and walls may not be as safe as they look.
- Contact your landlord or mortgage company to report the fire.
- Try to find valuable documents and records.
- If you leave your home, call the local police department to let them know the site will be vacant.
- Begin saving receipts for any money that you spend related to the fire loss. The receipts may be needed later by the insurance company and to prove any losses claimed on your income tax.



After The Fire

What to expect

A fire in your home can cause serious damage from heat, smoke and water. You will find things not affected by the actual fire may still be damaged by smoke and water used to put out the fire. Anything salvaged or reusable will need to be carefully cleaned.

To fight the fire, firefighters may have broken windows and cut holes in the roof. This slows the fire's growth and exhaust dark smoke that makes it hard for firefighters to see. They may have cut holes in your walls to make sure that the fire is completely out and not hidden in the walls.

It is important to understand the risk to your safety and health even after the fire is out. The soot and dirty water left behind may contain things that could make you sick. Be very careful if you go into your home and if you touch any fire-damaged items.

