

CITY OF WAUKESHA POLICE
DEPARTMENT



ANNUAL REPORT
2023

Welcome from the Chief



Dear Members of the Waukesha Community,

I am honored to present the Chief's message for the 2023 Waukesha Police Department Annual Report. This year has been marked by significant achievements, reflecting our ongoing commitment to excellence, and building strong connections within our community.

One notable accomplishment is the successful integration of Axon Body-worn cameras for our patrol officers. This technological advancement enhances transparency, accountability, and the overall effectiveness of our law enforcement efforts. The use of body-worn cameras not only ensures accurate documentation of interactions but also strengthens the trust between our officers and the community we serve.

In addition to our technological advancements, the engagement of our Crisis Response Unit with individuals facing mental health crises has been a vital aspect of our community policing efforts. Recognizing the importance of addressing mental health issues with empathy and understanding, our dedicated Crisis Response Unit has played a crucial role in providing support to those in need. This proactive approach reflects our commitment to the well-being of every member of our community.

As we move forward, the Waukesha Police Department remains steadfast in our pursuit of service excellence. We understand the importance of fostering strong relationships with our community members. Our commitment goes beyond enforcing the law; it extends to actively engaging with, listening to, and understanding the needs of those we serve.

The foundation of our success lies in the collaborative efforts of our officers, staff, and the community we proudly serve. Together, we will continue to build a safer, more connected, and resilient Waukesha.

Thank you for your ongoing support and partnership.

Respectfully,

Chief Daniel Thompson

Waukesha Police Department

Department Priorities

Safety:

Safety will always be our number one priority.

Communication:

We must all communicate openly, honestly, and respectfully.

Teamwork:

We must actively work together while performing our mission.

Accountability:

This does not mean we will perform perfectly. However, we will work to correct mistakes and eliminate them in the future.

Mission Driven, Vision Focused, People Always.

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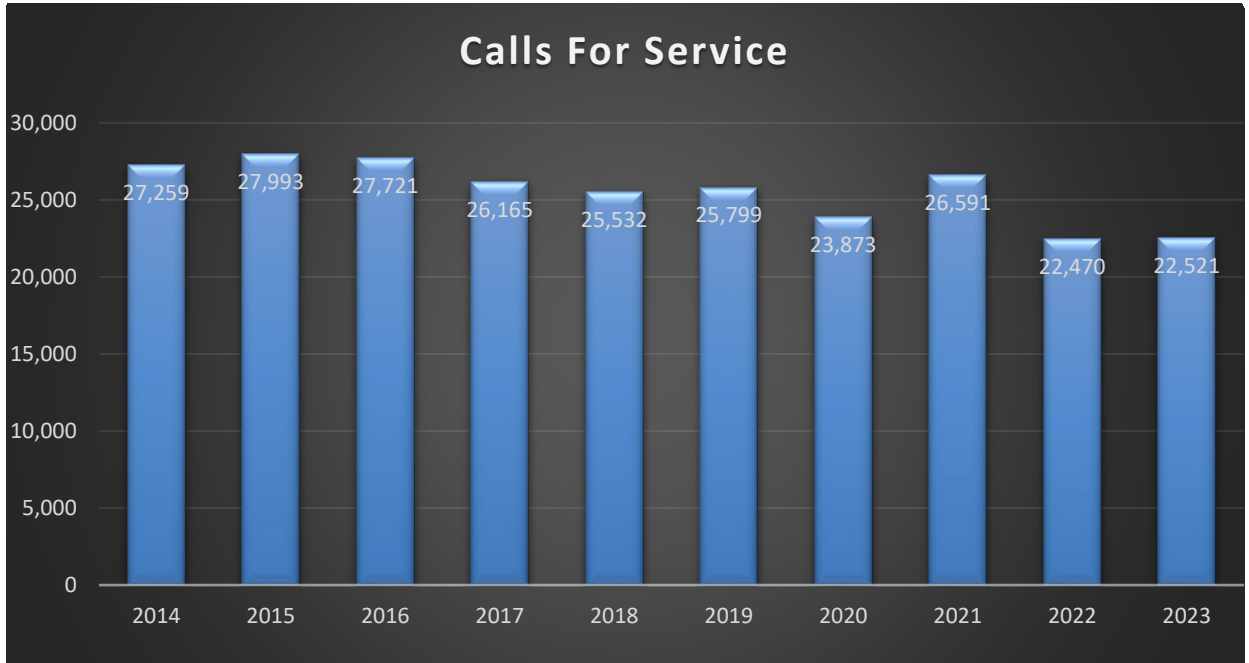
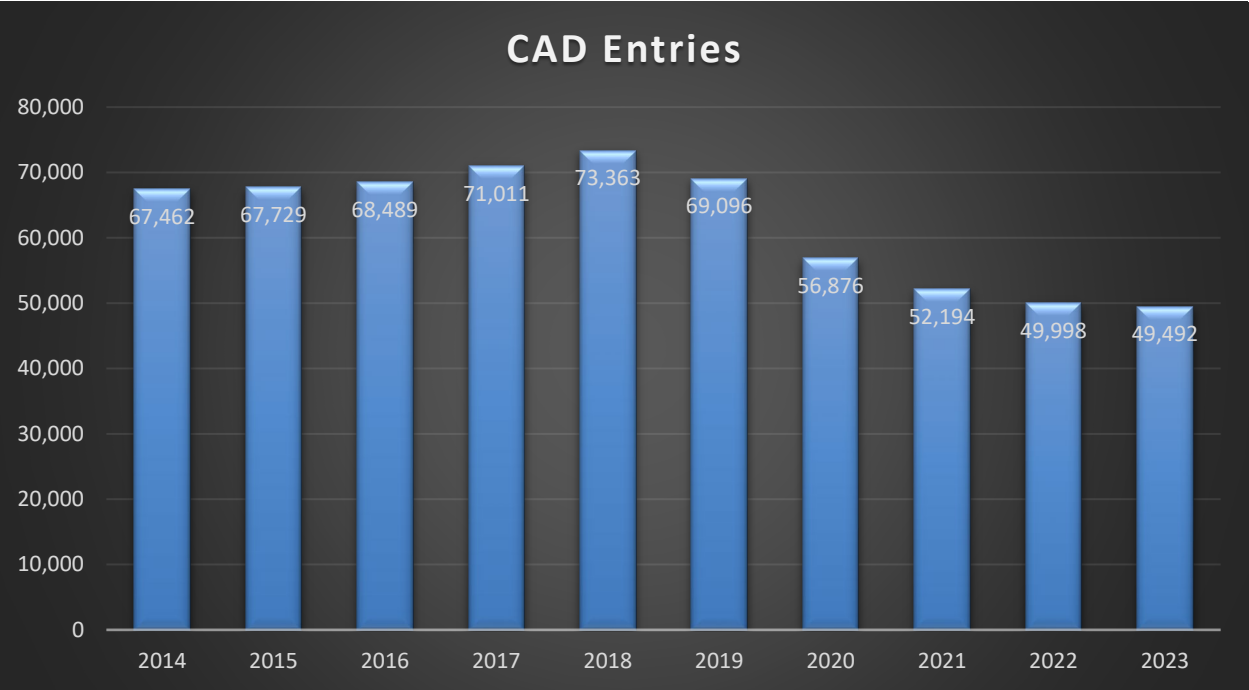
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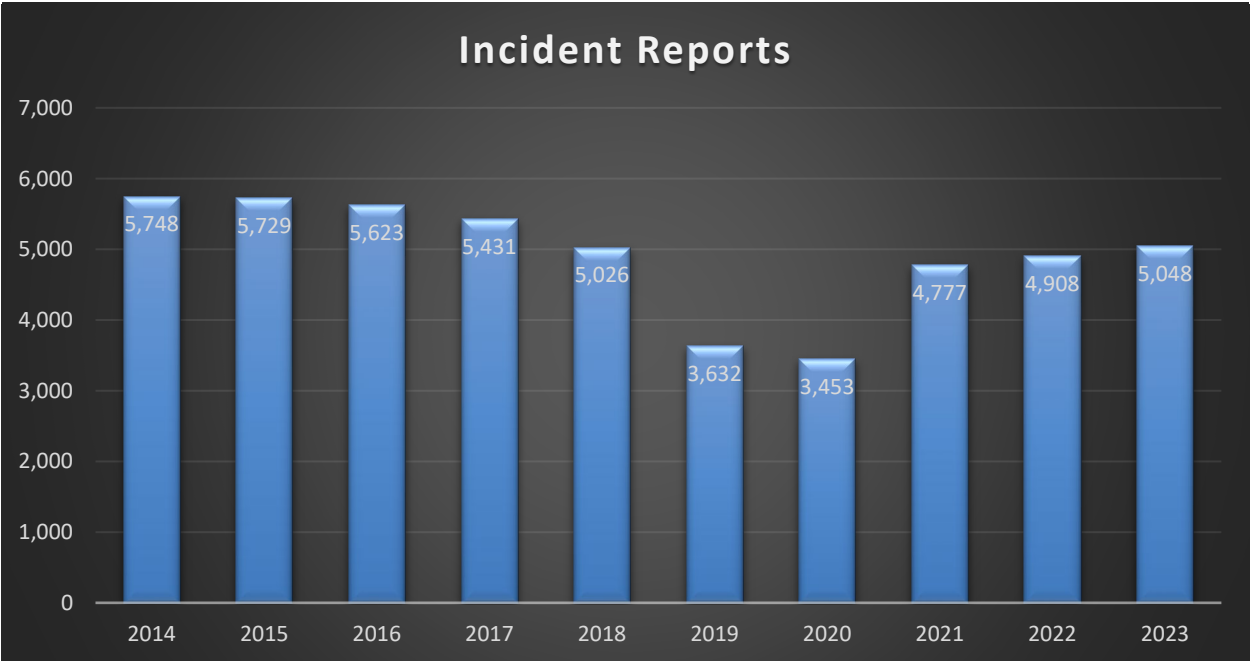
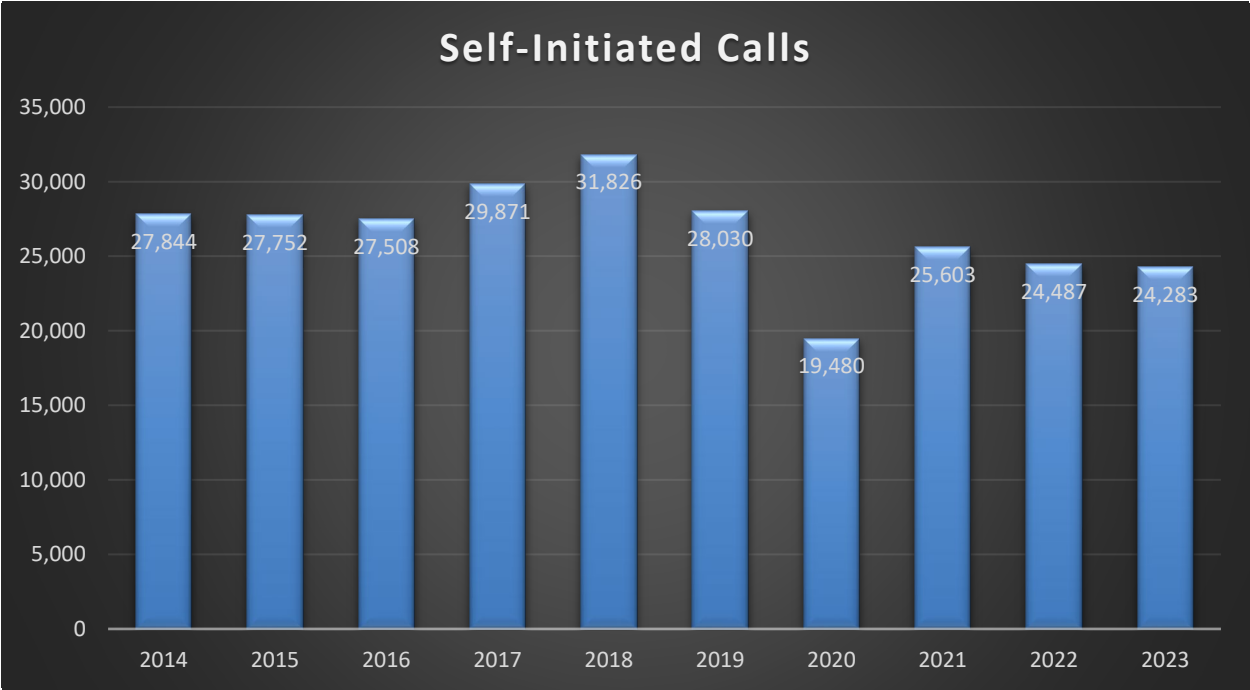
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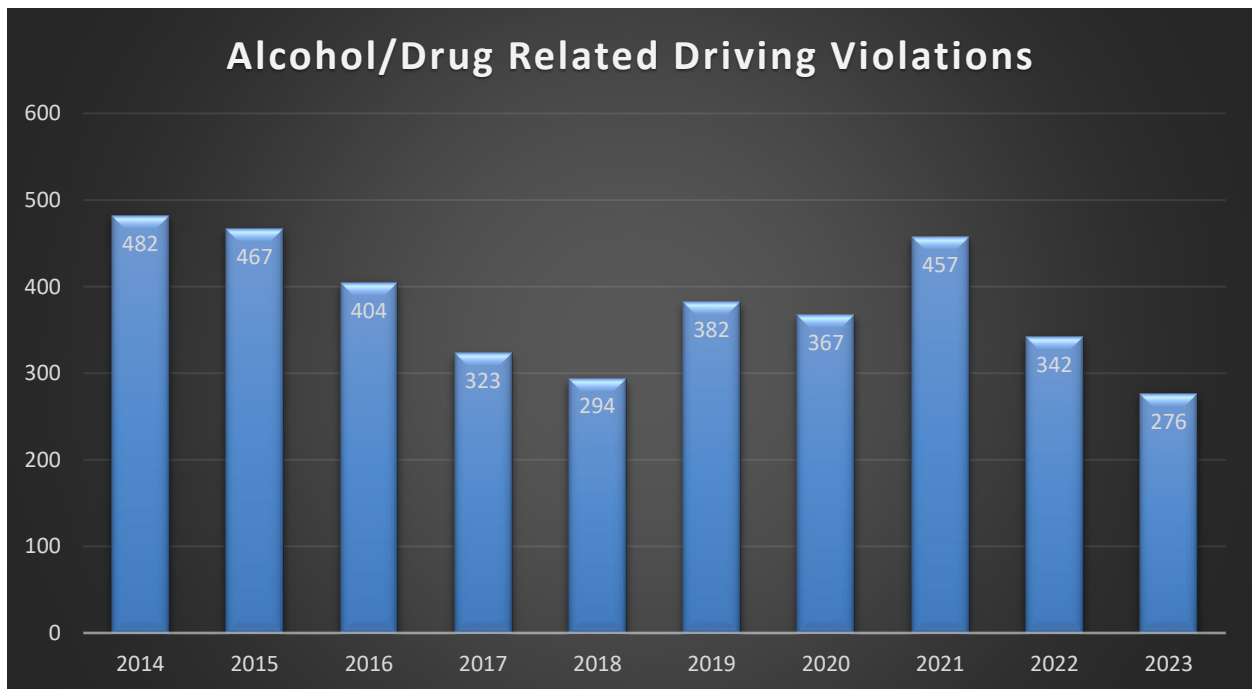
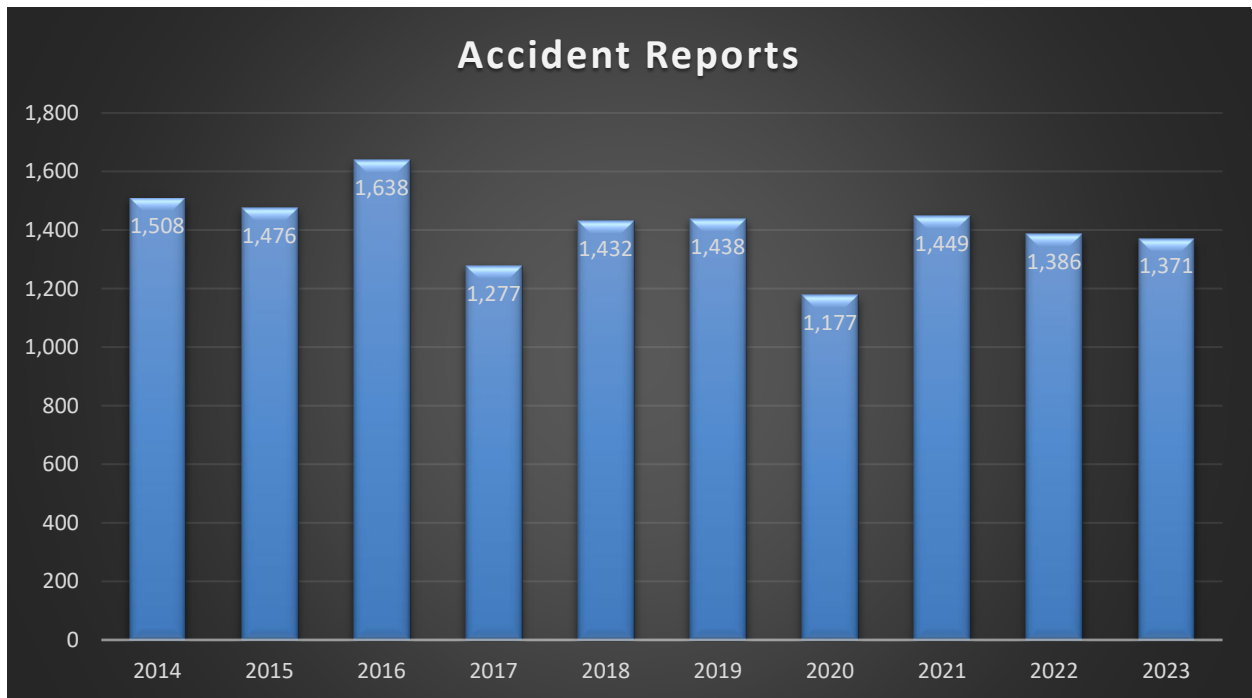
Activity Measures

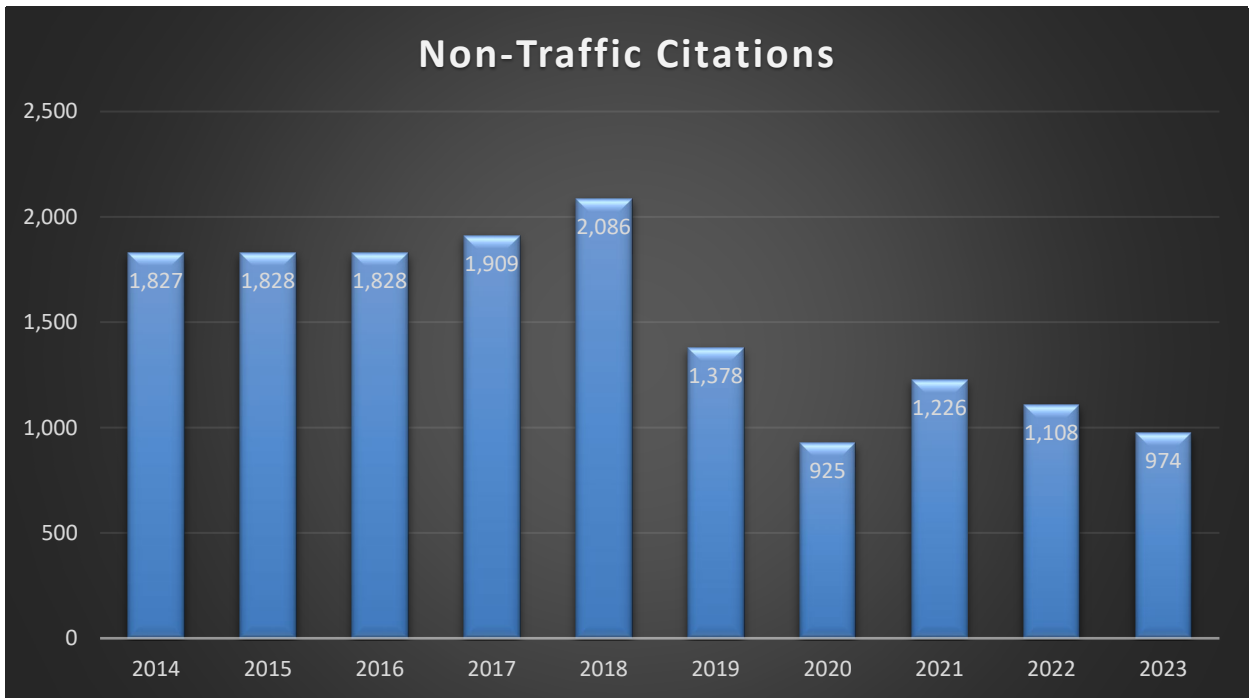
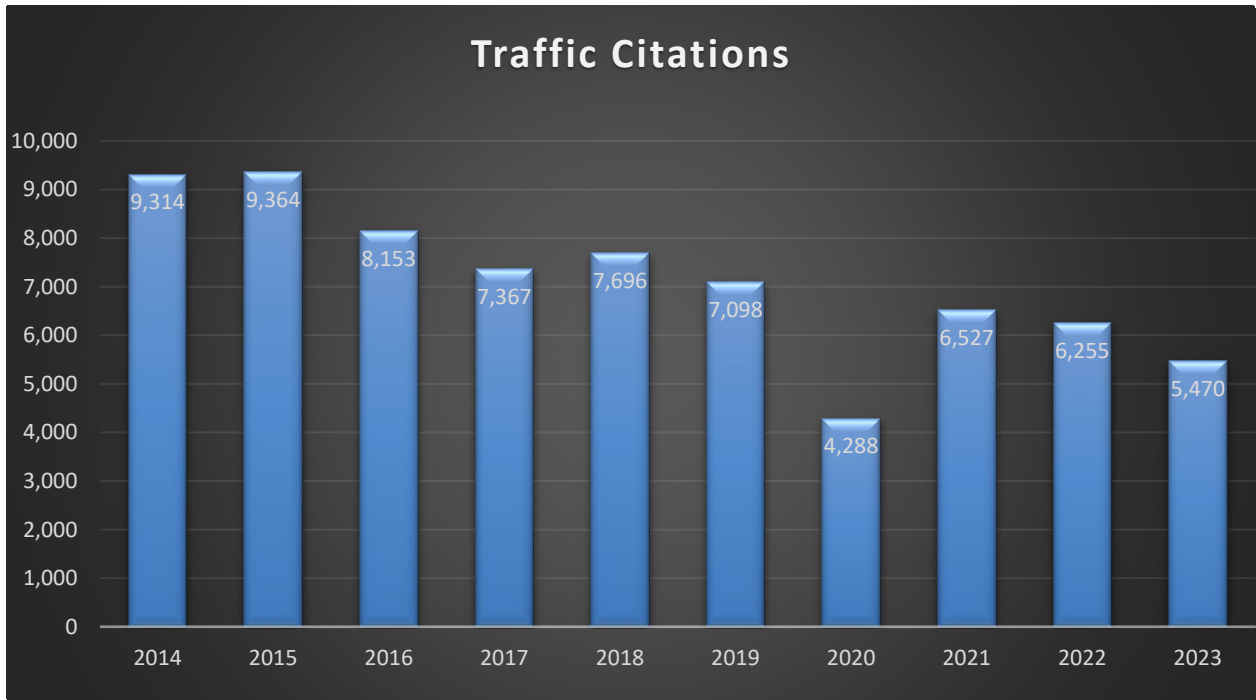
All activity measures were generated utilizing the ProPhoenix RMS and TraCS databases.

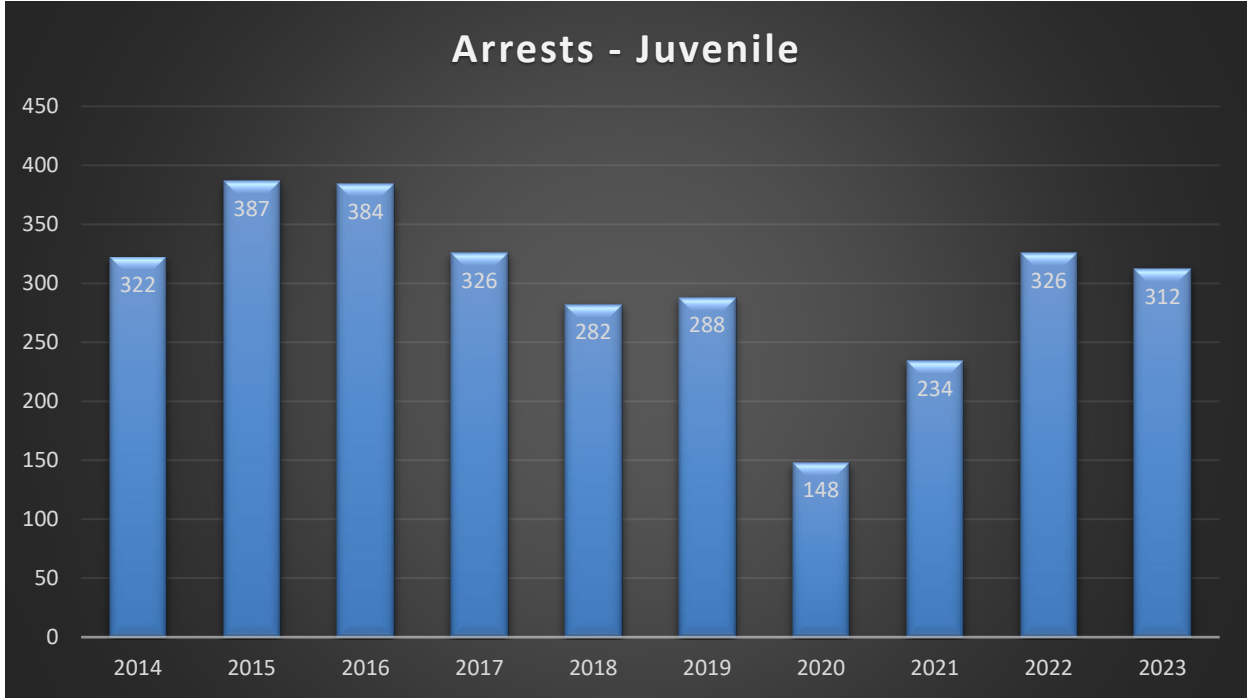
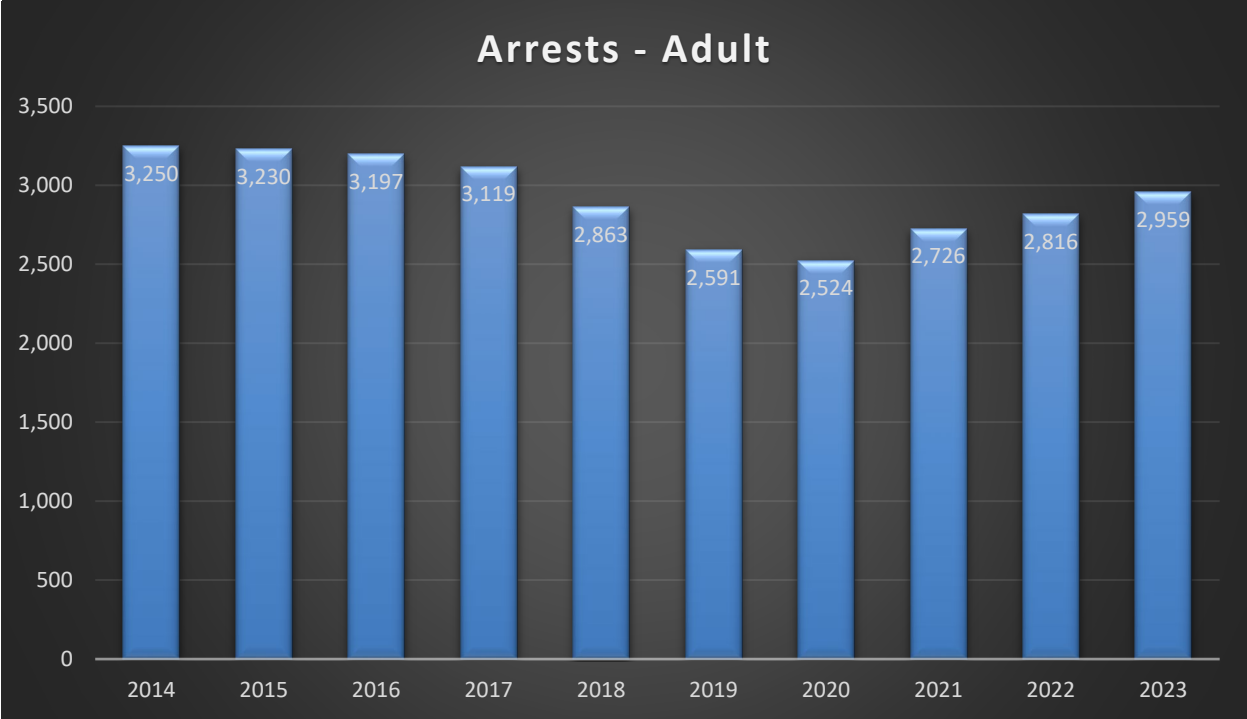
Activity	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
CAD Entries	62,266	67,462	67,729	68,489	71,011	73,363	69,096	56,876	52,194	49,998	49,492
Calls for Service	27,062	27,259	27,993	27,721	26,165	25,532	25,799	23,873	26,591	22,470	22,521
Self-Initiated Calls	25,973	27,844	27,752	27,508	29,871	31,826	28,030	19,480	25,603	24,487	24,283
Incident Reports	5,879	5,748	5,729	5,623	5,431	5,026	3,632	3,453	4,777	4,908	5,048
Accident Reports	1,527	1,508	1,476	1,638	1,277	1,432	1,438	1,177	1,449	1,386	1,371
Alcohol/Drug Related Driving Violations	390	482	467	404	323	294	382	367	457	342	276
Non-Traffic Citations	2,368	1,827	1,828	1,828	1,909	2,086	1,378	925	1,226	1,108	974
Traffic Citations	8,299	9,314	9,364	8,153	7,367	7,696	7,098	4,288	6,527	6,255	5,470
Alarms	737	814	800	778	830	846	798	665	761	757	593
Officer Beats Walked	1,256	1,096	726	955	884	779	471	388	514	516	457
Arrests - Adult	3,361	3,250	3,230	3,197	3,119	2,863	2,591	2,524	2,726	2,816	2,959
Arrests - Juvenile	422	322	387	384	326	282	288	148	234	326	312

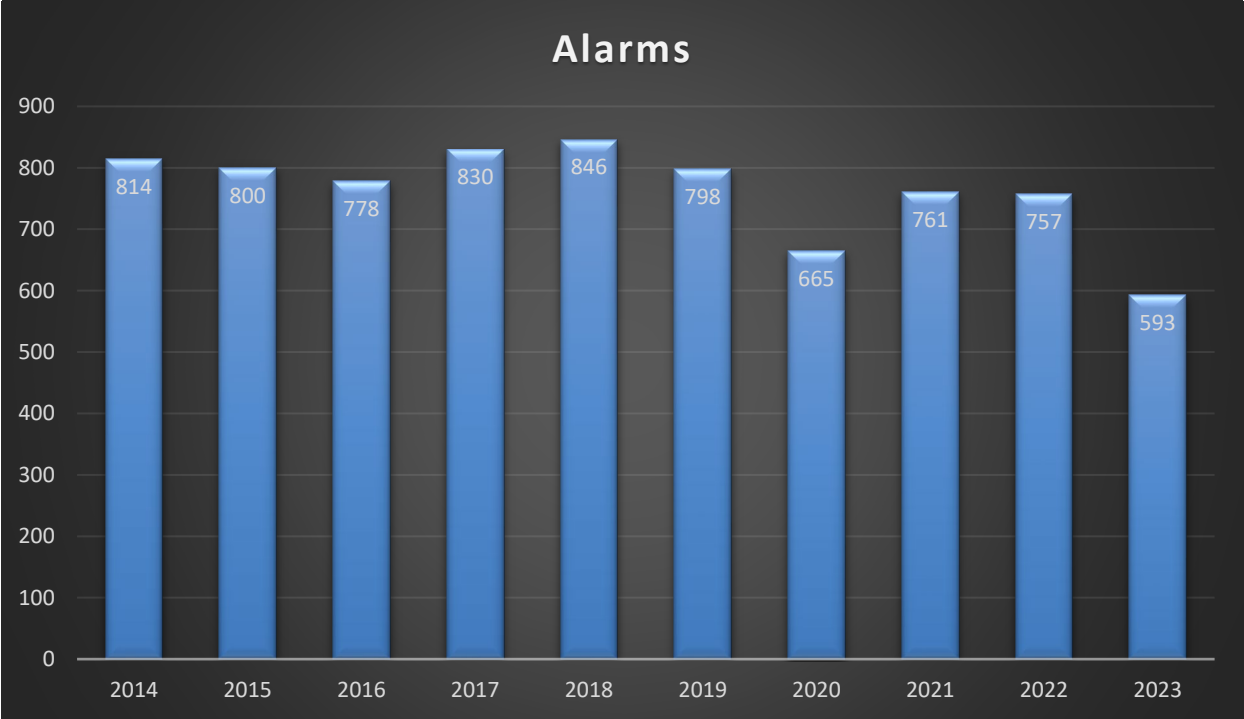




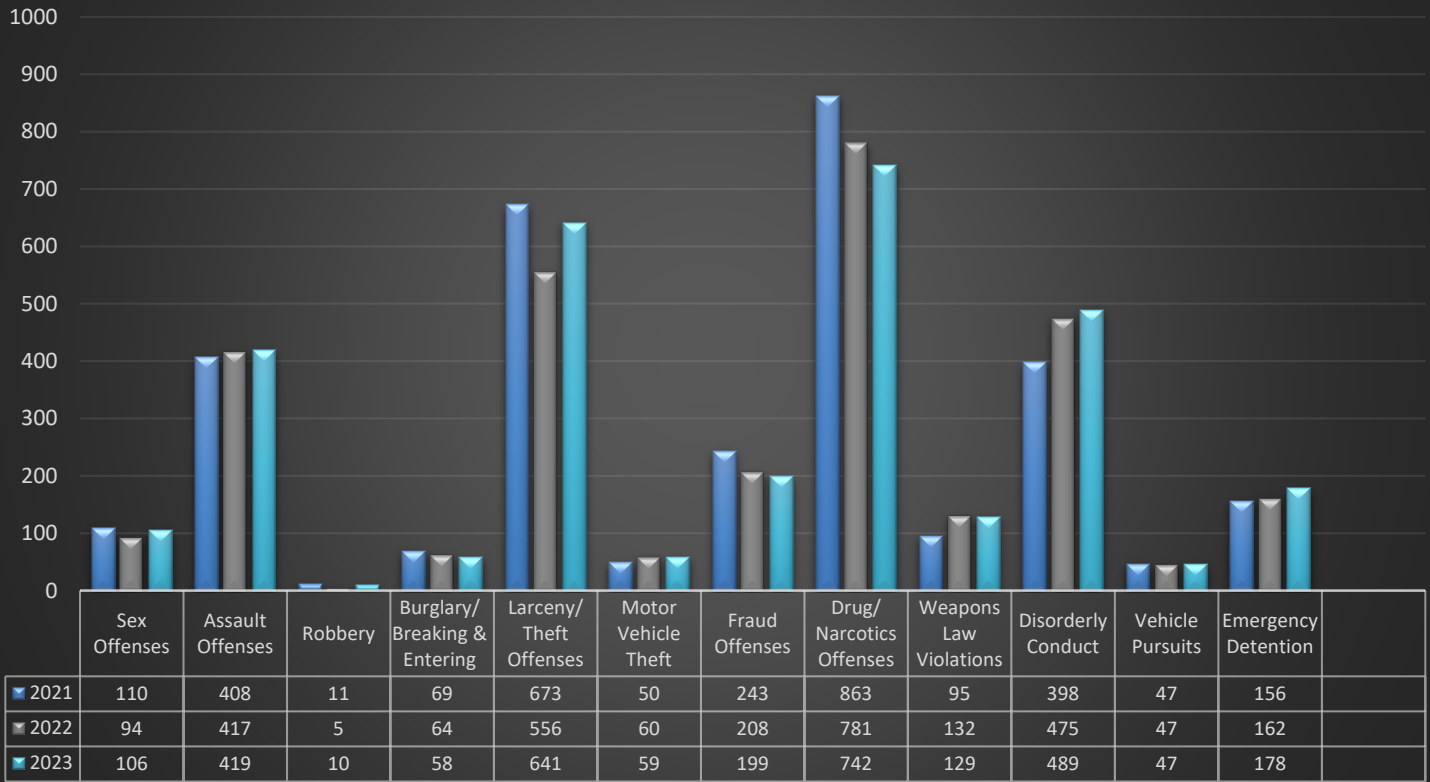






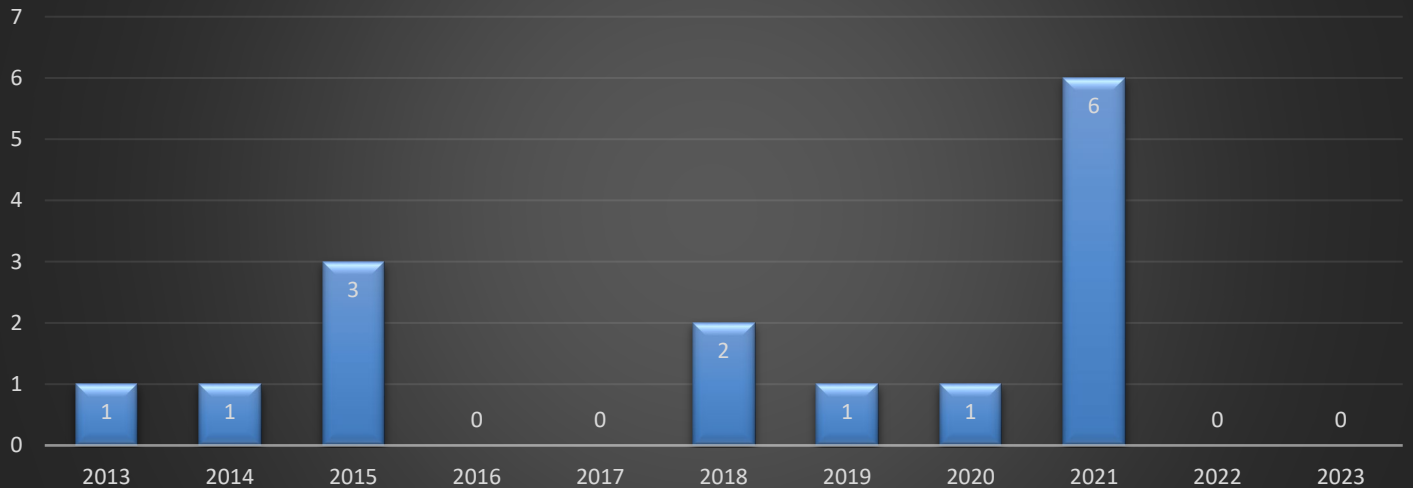


NIBRS- National Incident-Based Reporting Statistics



(Note: The above chart represents data based using the NIBRS reporting standards. Previous years were compiled using different standards)

Homicides

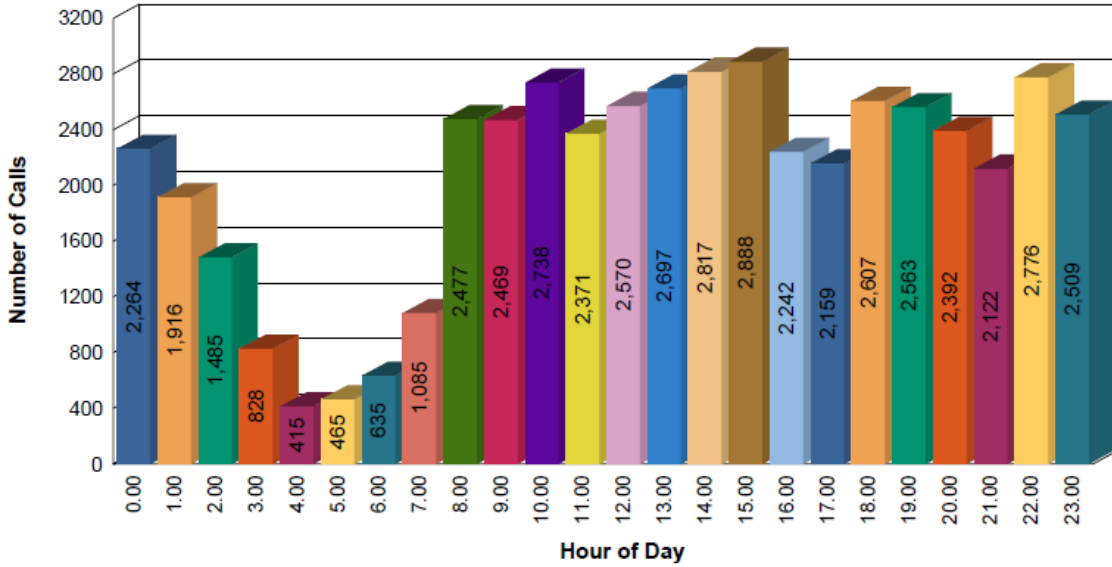


(Note: For purpose of this chart, a homicide is defined as an act that resulted in another's death with intent to cause death.)

2023

First Shift (7am-3pm) – Second Shift (3pm-11pm) – Third Shift (11pm-7am)

Number of Calls by Hour of Day



First Shift Total: 19,224

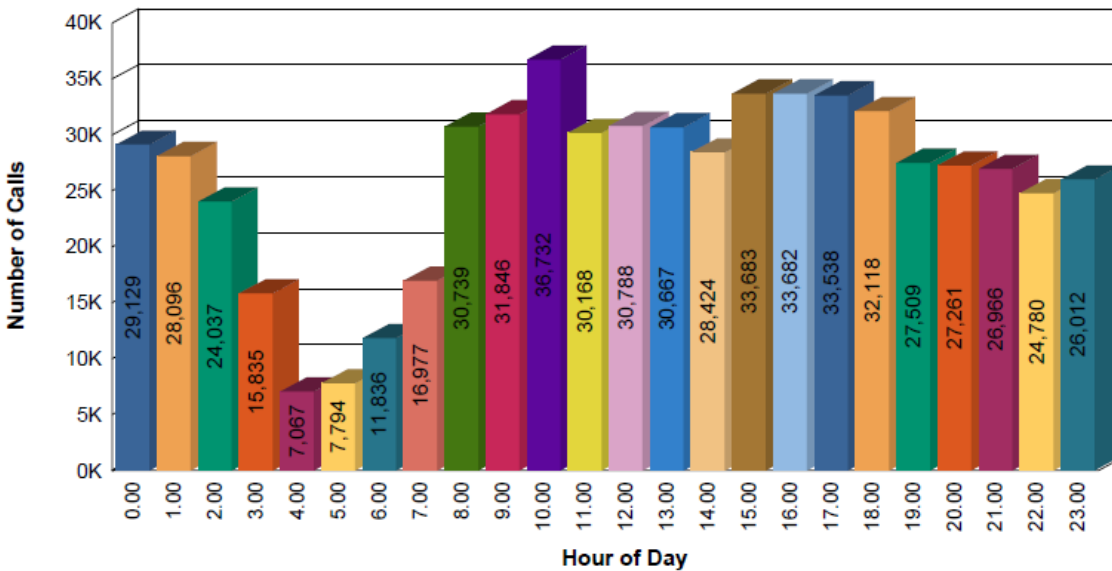
Second Shift Total: 19,749

Third Shift Total: 10,517

2014-2023

First Shift (7am-3pm) – Second Shift (3pm-11pm) – Third Shift (11pm-7am)

Number of Calls by Hour of Day



First Shift Total: 236,341

Second Shift Total: 239,537

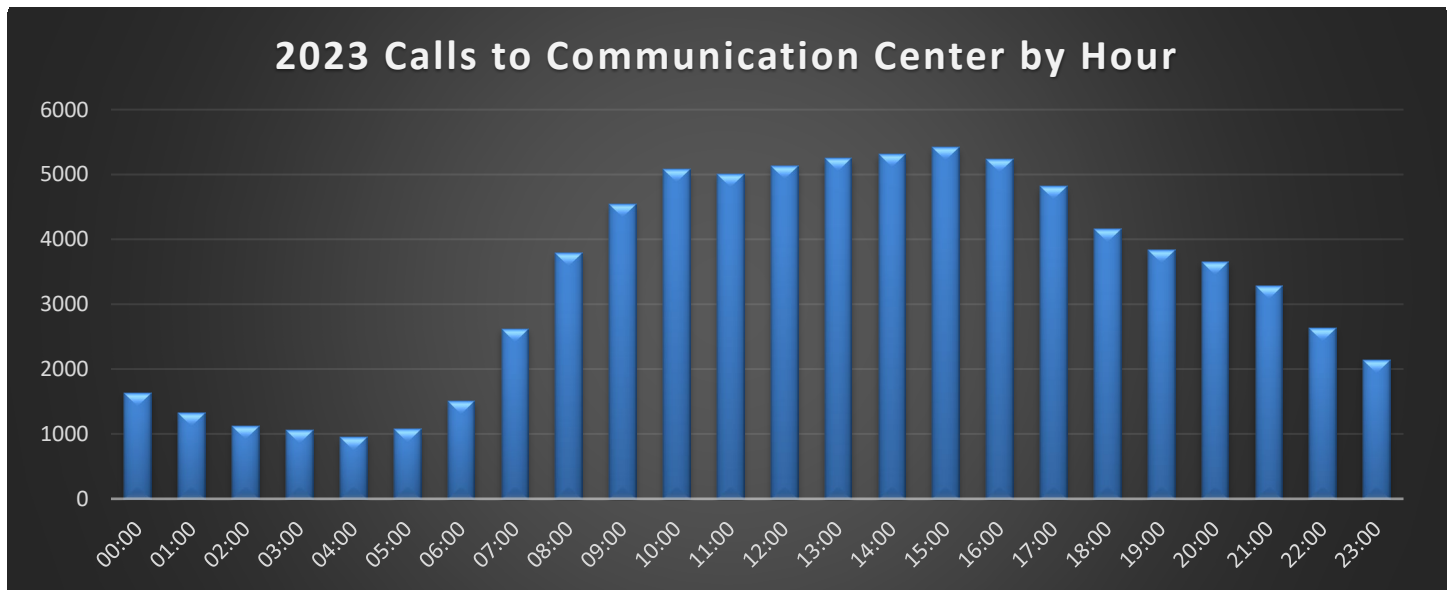
Third Shift Total: 149,806

City of Waukesha Communications Center

The City of Waukesha Communications Center is comprised of seventeen budgeted Dispatch positions and one Emergency Communications Center Manager. We have a minimum of three Dispatchers on each shift (Day, Afternoon, and Night shift) that operate Police Dispatch, Fire Dispatch/911 Call Taker, and Non-Emergency Call Taker positions. In 2023 we fielded a total of 106,276 phone calls. The total number of calls includes incoming calls on the 911, 10-digit emergency, and 10-digit non-emergency phone lines along with the abandoned 911 and the outgoing phone calls.

Calls Received Per Hour by Communications Center

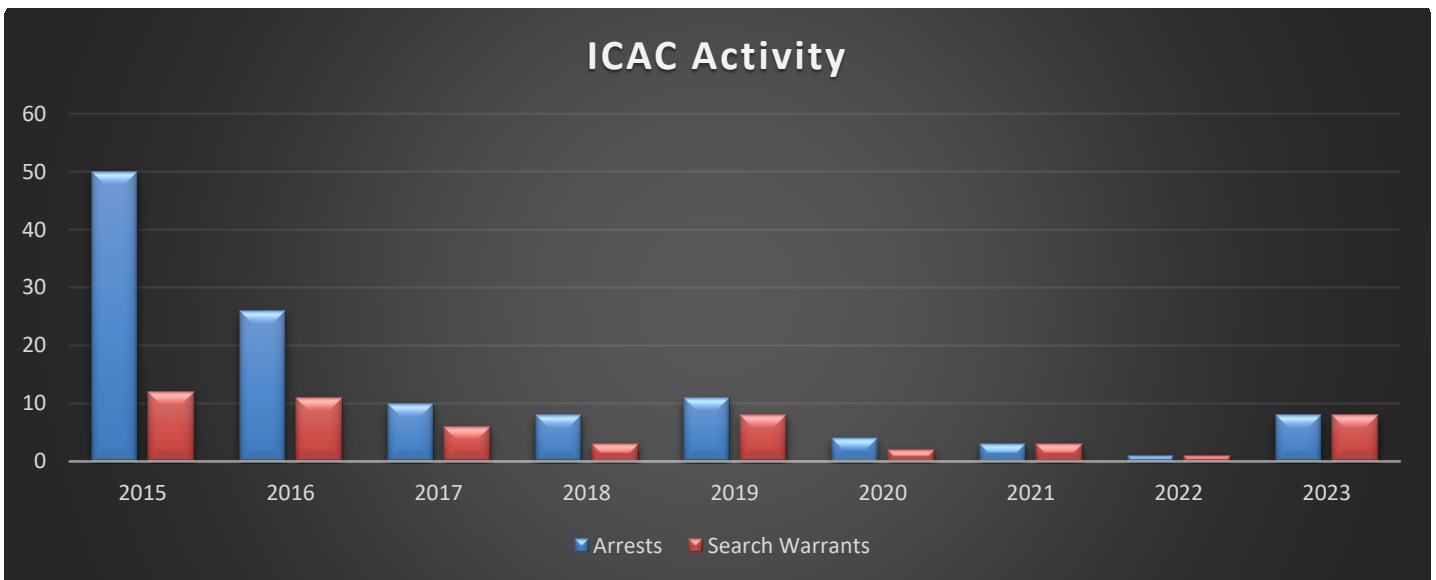
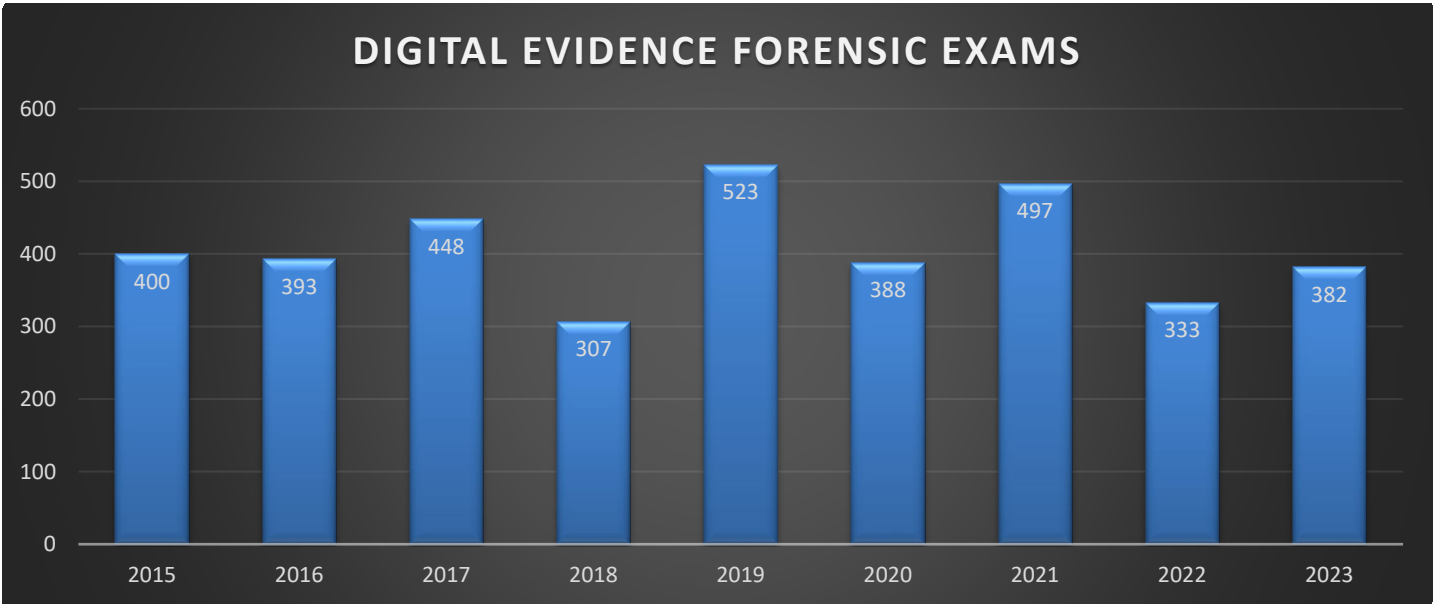
Time	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
Calls	1640	1330	1129	1062	948	1075	1516	2625	3797	4550	5083	5015	5139	5253	5320	5422	5243	4821	4161	3837	3649	3284	2636	2144
Abandoned	38	27	17	26	23	16	23	44	87	137	173	159	165	151	149	140	140	94	87	132	86	82	56	44



Specialty Units

Internet Crimes Against Children

The Waukesha Police Department Internet Crimes Against Children (ICAC) Unit is comprised of two Detectives and one Lieutenant. The Detectives are full-time examiners and are trained in Computer Forensics and Peer-to-Peer Networking. These two Detectives have been nationally recognized over the last several years by the United States Secret Service (USSS) as outstanding community partners and are considered subject matter experts in their field. They follow up on tips received from the Wisconsin DOJ ICAC Unit.



*****Note: 2021/2022 affected by COVID/Building Remodel*****

Narcotics and Vice Unit

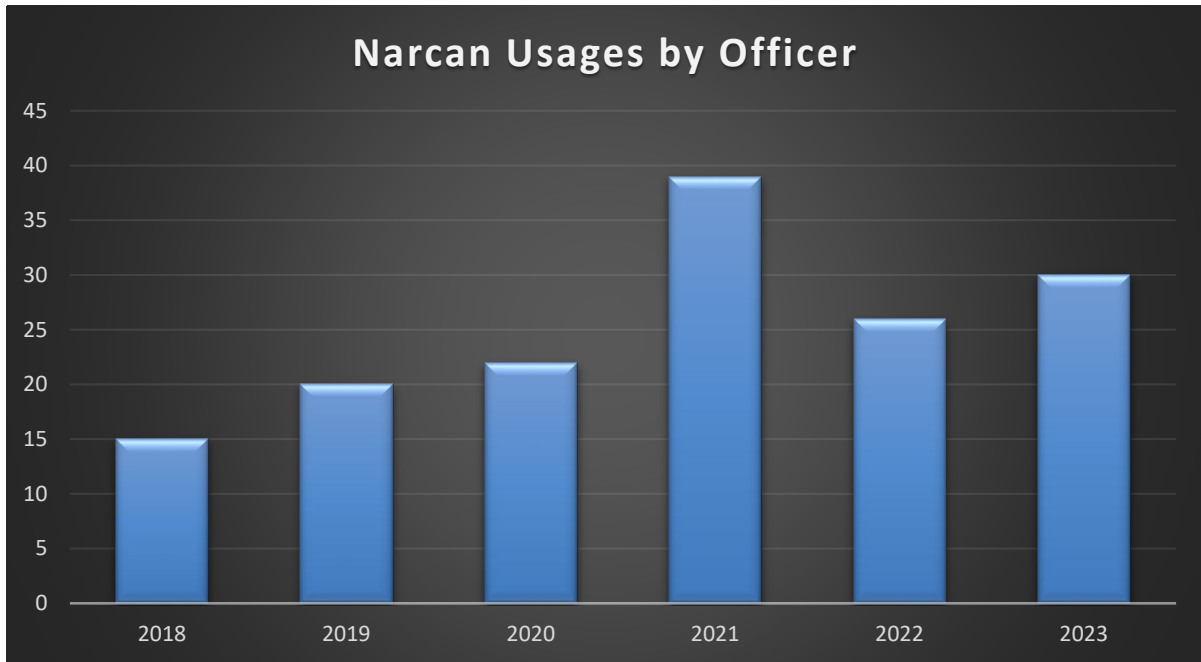
During 2023, the Narcotics and Vice Unit (NAVU) performed 141 drug buys which generated 68 drug related defendants. These investigations led to 8 drug related search warrants and 2 buy busts. See the below chart for the breakdown of the drug buys with the corresponding seizure amounts:

Drug Type	2023 Buys & Seizures	2022 Buys & Seizures	2023 Total Weight (Grams/Pounds)	2022 Total Weight (grams/pounds)
Marijuana	5	5	4320g/9.5lb	11536 grams/25.4lbs
Marijuana Wax	1	*	1074 g/2.3lb	*
THC Cartridges	*	*	*	*
Pills (Sch. II/III/IV)	9	5	180 doses	80 doses
Heroin	1	5	.5g	7 grams
Fentanyl	47	35	1386.6 g/3lb	267.53 grams
Crack	84	91	410.6g	411.81 grams
Cocaine (Powder)	21	4	1486.7/3.3lb	271.21 grams
Methamphetamine	19	24	1864.9/4.1lb	538.92 grams
MDMA	4	4	93.9g	34.55 grams
Psilocybin	*	*	*	*
LSD	*	1	*	.2 grams

2023 Overdose Investigations

The Waukesha Police Department was involved in 63 overdose investigations in 2023 which were suspected to involve an opioid or other substance. Thirty-Four of these investigations resulted in a death. Of these, 19 have been confirmed as overdose deaths. The remaining are awaiting the Medical Examiner's report. It is important to remember that this is only representative of reported/suspected cases. Narcan has become widely distributed to opiate users and has likely caused under reporting of actual overdose cases. In September of 2017, all sworn officers were trained in the use of Narcan and issued Narcan to use as needed when responding to overdose calls. The Addiction Resource Council continues to supply the Police Department with Narcan. In 2023, Officer deployed Narcan 30 times. There were 126 total

Narcan deployment incidents documented by the Waukesha Fire Department, the Police Department, or citizens.



Conclusion

We continue to see opiates as our main threat to our local citizens. Therefore, the goal for the Narcotics and Vice Unit for the future will continue being driven toward increasing the amount of attention and caseload on heroin, fentanyl, and other opiates to help bring about an adverse effect on the overdose problem and save lives. Furthermore, by attacking the opiate problem, we hope to decrease the number of property-related crimes in our city.

Canine Unit

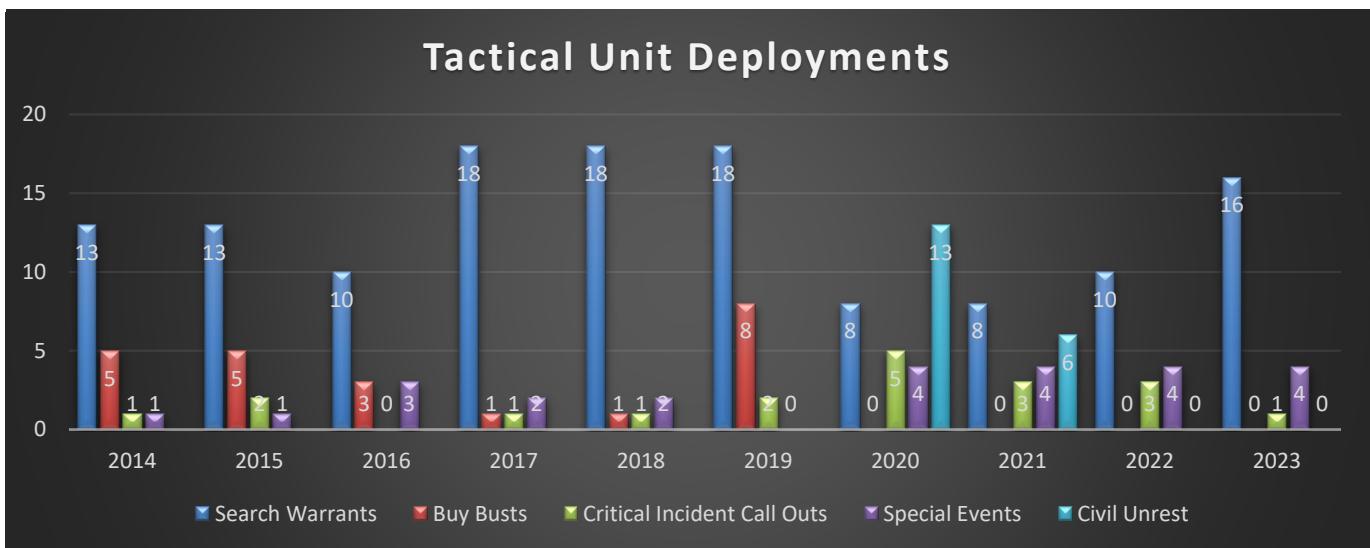
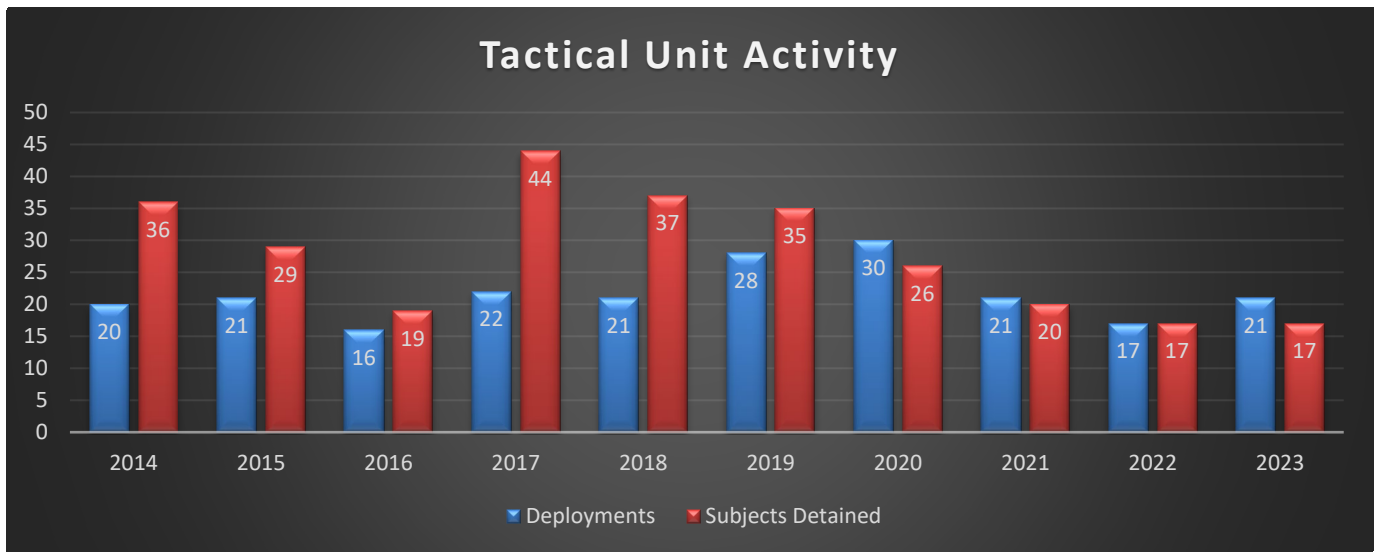
The Waukesha Police Department Canine Unit is comprised of three dogs and handlers. Two dogs which are dual purpose (narcotics detection and handler protection) and one dog which is specially trained in locating missing persons and the detection of digital evidence. In 2023, the canines were deployed on-duty 207 times. During that same time, the Waukesha Police Department Canine Unit trained a total of 609 hours. Being a handler is a huge commitment, as the handlers must train their dogs every day regardless of if they are on duty or not. The unit was funded through private donations, to include the Emma Loves Dogs Foundation.



Tactical Unit

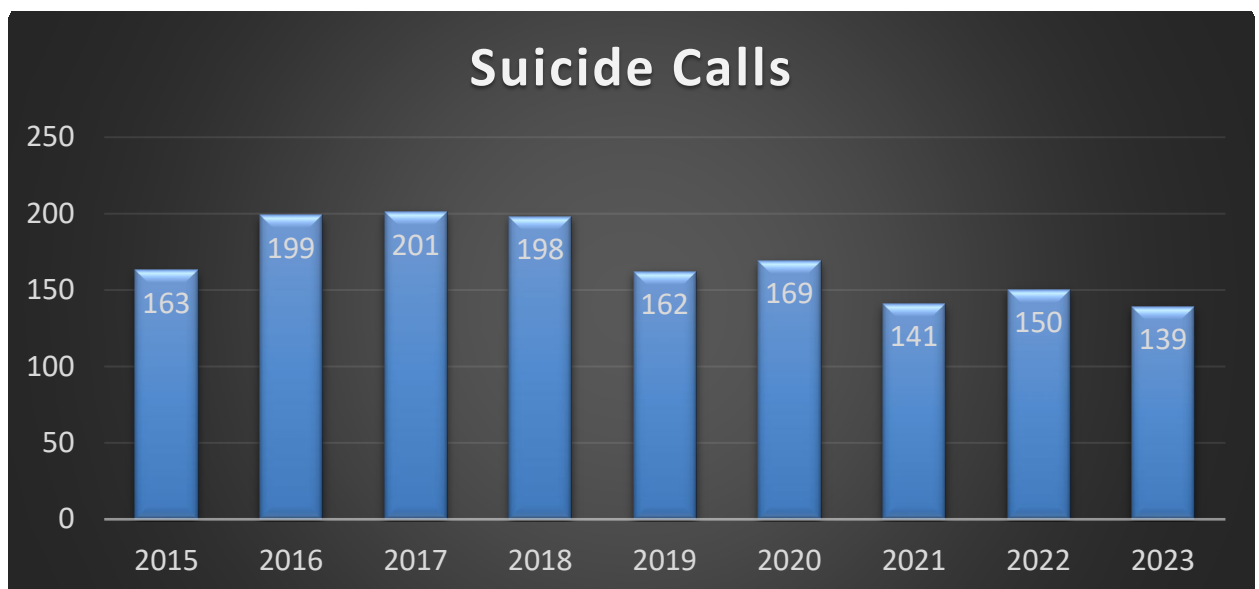
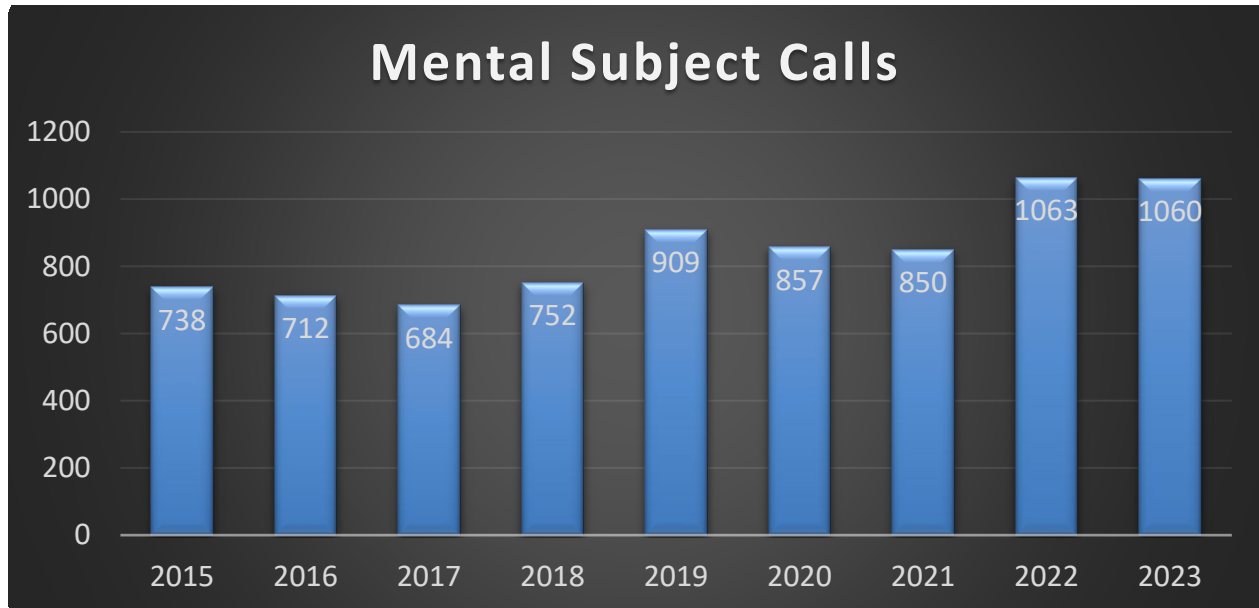
The mission of the Waukesha Police Department Tactical Unit is to serve the community by preserving life in high-risk situations through the use of specialized training, equipment, and tactics in a professional manner that minimizes the risks to officers, citizens, and suspects. This unit is led by Team Commander Captain Dan Baumann.

The Waukesha Police Department Tactical Unit logged a combined 3,785 hours of operational and training time between a total of 25 operators during the 2023 calendar year. The 25 operators logged a total of 3,135 training hours and 650 operational deployment hours. This included the successful completion of 16 Search Warrants, one Critical Incident call, and four Special Events. Upon the completion of a combined 21 deployments in 2023, no injuries were sustained to any Tactical Unit Operator or innocent bystanders. During the course of the 21 operational deployments of the Tactical Unit, a total of 17 subjects were safely taken into custody.

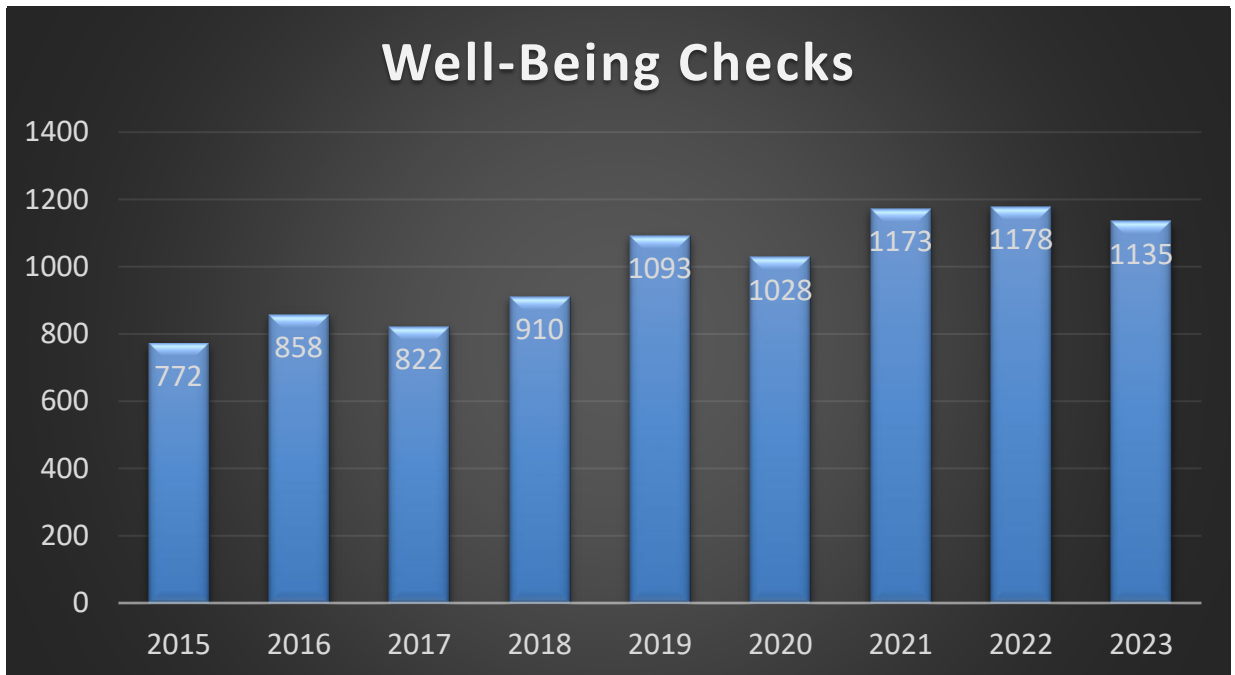
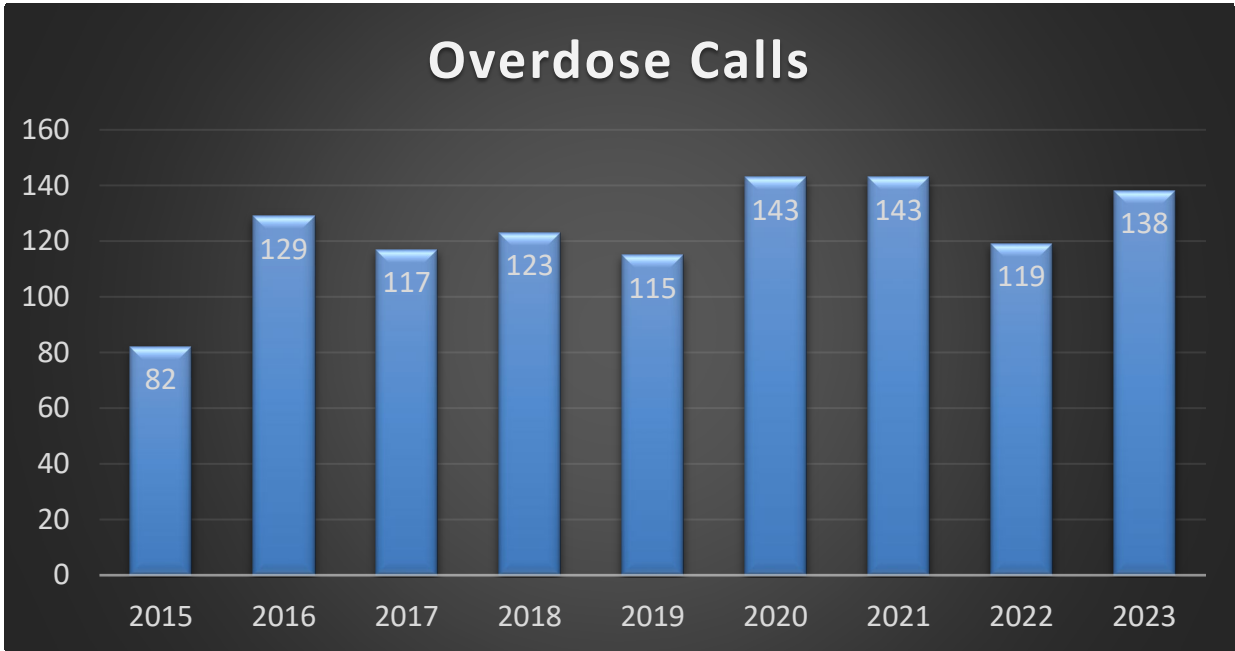


Crisis Response Unit

The Crisis Response Unit (CRU) was created in November of 2022. CRU is a co-response team consisting of one Crisis Clinician from the Waukesha County Department of Health and Human Services (DHHS) with one specialty-focused, Crisis Intervention (CIT) trained Waukesha Police Department (WKPD) Patrol Officer. Their combined focus is on sustainable, solutions-based community crisis outreach that is both response and prevention focused. While law enforcement often is the first call made to address mental health concerns, a joint response with local Crisis Services is seen as a more effective solution. CRU coordinates voluntary transports for mental health treatment, facilitates Safety Plans, and/or approves Emergency Detentions. CRU is committed to human-centered approach to addressing mental health issues within our community. The following charts illustrate the need for our Crisis Response Unit:



Includes Attempted and Completed



Drug Recognition Evaluator Program

2023 Waukesha Police Drug Recognition Evaluations

The Waukesha Police Department has seven nationally certified Drug Recognition Evaluators (DRE). In 2023, the Waukesha Police DREs performed 23 drug evaluations on suspected drug impaired subjects. The following table is a breakdown of the drug evaluations and opinions of the Drug Recognition Evaluators:

Drug Recognition Evaluators' Opinions

Drug	Number of OWI cases in 2023
Depressants (other than alcohol)	4
Narcotic Analgesics (opiates, heroin, etc.)	4
Cannabis (Marijuana)	10
Stimulants (cocaine, meth, Adderall)	5
Inhalants	1
Alcohol (combined with drug)	2

Waukesha Impaired Driving Education

In 2023, the Waukesha Police Drug Recognition Evaluators were active in community presentations, department training, and education sessions. These sessions include presenting to the Citizen's Police Academy and High School Career Explorations, and training department personnel in drug recognition and impaired driving enforcement.

Conclusion

Impaired driving continues to be a prevalent problem in the Waukesha Community. The Waukesha Police Department remains very proactive in the apprehension of impaired drivers. As more Waukesha Police Officers receive advanced training in drug impairment through courses such as Advanced Roadside Impaired Driving Enforcement (ARIDE), the ability to detect such violations should increase. Therefore, it is our goal for 2024 to remain proactive in OWI enforcement and strive to make the highways a safer place.

Waukesha Police Department Major Crash Task Force

2023 was the first year that the Waukesha Police Department deployed an investigative team approach to major crashes in the City of Waukesha. The Major Crash Task Force consists of supervisors, a traffic crash specialist, two criminal evidence and forensic specialists, and nine investigators with specific skill sets.

In 2023, the Major Crash Task Force was deployed to eight (8) major crash scenes that resulted in six (6) fatalities. Below is a table of the crashes with locations in 2023:

Date	Location	Result
1/4/2023	St. Paul / Fairview	1 Fatality
3/25/2023	Summit Ave / Meadowbrook Rd	Serious Injury
3/29/2023	HWY 59/West	1 Fatality and other injuries
4/18/2023	HWY 164 / Racine	Serious Injuries
6/4/2023	Les Paul / W. St. Paul	1 Fatality and other injuries
6/28/2023	Saylesville Rd / Hwy 59	1 Fatality
10/13/2023	East / 164	1 Fatality
12/7/2023	Madison / Merrill Hills	1 Fatality and other injuries

Waukesha Police Department Reserve Unit

The City of Waukesha Police Reserve Unit worked a total of 1,510 hours during the 2023 Calendar Year. These hours consisted of working 25 special events throughout the year. Most of the Reserve Unit special events and hours have come from city sponsored events such as holiday parades, Friday Night Live, and Tribute Tuesdays. Below is a chart that breaks down the hours for the Police Reserve Unit.

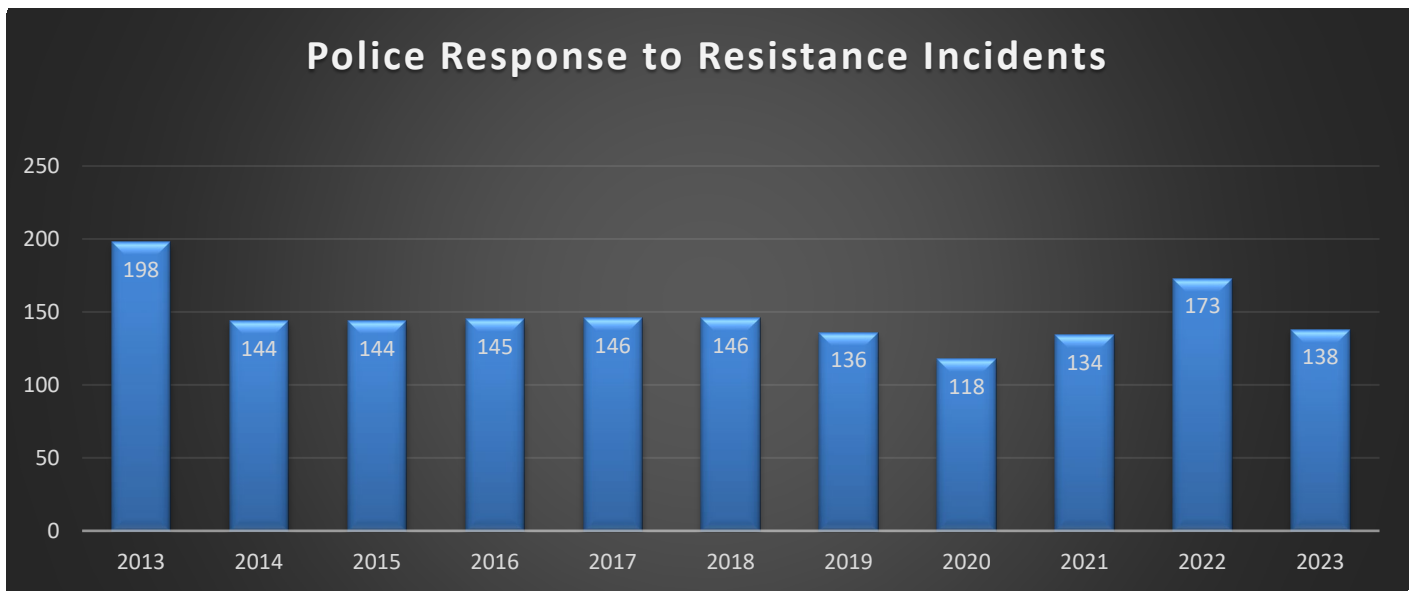
Event Type	Number of Events	Total Hours Deployed
Meetings / Trainings	12	542
Special Events	21	932
Emergency Calls	0	0
Non-Emergency	1	36
Total	34	1,510

Reserve Training

Police Reserve meetings are held monthly and consist of classroom and hands-on training. For 2023, the Reserves were trained in the following areas: surveillance, CPR/First Aid, Officer Wellness, Situational Awareness, Command Vehicle Training, Speed Opportunities, Firearms Safety, Personal Protection, First Responder Psychological Services, Fleet Orientation, Narcan use, and Crisis Response Unit.

Police Response to Resistance Incidents

The Waukesha Police Department reviews all police response to resistance reports on a routine basis. Captain Brad Becker is responsible for tracking the response to resistance report documentation and review. Ultimately, each report is reviewed by a Patrol Division Supervisor who is a certified Wisconsin Department of Justice Defensive and Arrest Tactics Instructor to ensure all training and legal guidelines were followed. The department classifies any incident where force is used at the level of control devices or above as a response to resistance incident. To increase transparency, a public dashboard was created on the Police Department's web page to allow citizens to view the data. The State of Wisconsin also collects data on law enforcement response to resistance.



Year	Calls Responded to or Initiated by the Officer	Police Response to Resistance Incidents	Percentage of Calls Involving Police Response to Resistance
2012	49,392	181	0.37%
2013	53,035	198	0.37%
2014	55,103	144	0.26%
2015	55,745	144	0.26%
2016	55,229	145	0.26%
2017	56,036	146	0.26%
2018	57,358	146	0.25%
2019	53,829	136	0.25%
2020	46,005	118	0.26%
2021	46,090	134	0.29%
2022	46,957	173	0.37%
2023	46,804	138	0.29%
2012-2023	621,583	1,803	0.29%

Awards Committee

Each year, the Waukesha Police Department Awards Committee gives out commendations to employees and citizens. In 2023, the committee awarded 7 commendations to three employees and four citizens. The Waukesha Police Department's Awards Committee is continuing to review the heroic actions of officers in response to the Officer-Involved Shooting in December of 2022. This award will be included in the 2024 Annual Report. The 2023 awards are listed below.

Citation of Valor - This award is presented to an officer or dispatcher whose actions demonstrate the highest levels of bravery and courage involving life-threatening circumstances encountered in the line of duty.

Distinguished Service Citation - This award is given to an officer or dispatcher who performs an act or service which exemplifies the highest standards of the police profession.

Life Saving Award - This award is presented to any member of the Department whose prompt and unselfish actions in rendering aid resulted in saving a life.

Police Purple Heart Medal - This award is given to a department member who is seriously injured, or suffers permanent or protracted disfigurement, in the line of duty.

Chief's Citation for Life Saving - This award is presented to an officer or dispatcher whose actions saved or prolonged a victim's life until they were turned over to medical care.

Letter of Commendation - This award is presented to an officer or dispatcher for exemplary performance of a task, mission or assignment, demonstrating unusual thoroughness, conscientiousness, determination, skill, and initiative.

Citizen Service Award - This award is presented to a citizen for life saving efforts without regard for their own personal safety, assists in the apprehension of a criminal, or takes action to preserve public safety.

Citizen Letter of Appreciation - This award, in the form of a letter from the Chief of Police, is presented to any officer or dispatcher in recognition of some noteworthy accomplishment.

<u>Officer/Citizen</u>	<u>Incident</u>	<u>Award</u>
Officer Rawson	Fatal Crash	Letter of Commendation
CSO Ugarkovic	Medical Emergency	Letter of Appreciation
CSO Chavez Diaz	Medical Emergency	Letter of Appreciation
Citizen Matthew Czajak	Fatal Crash	Letter of Commendation
Citizen Amanda Fila	Attempt Kidnapping	Letter of Commendation
Citizen Hugo Torres	Medical Emergency	Letter of Commendation
Citizen Nicole Palm	Medical Emergency	Letter of Commendation

