

CITY OF WAUKESHA POLICE
DEPARTMENT



ANNUAL REPORT
2024

Welcome from the Chief



Dear Members of the Waukesha Community,

It is my honor to present the Chief's Message for the 2024 Waukesha Police Department Annual Report. This past year has been marked by meaningful achievements that reflect our unwavering commitment to excellence and our dedication to building strong, trusting relationships within our community. One significant measure of our service is the 21,300 calls for service we responded to this year, each one representing a moment when our officers were called upon to serve, protect, and support our community.

Among our accomplishments, I am proud to highlight the continued growth of our Crisis Response Unit (CRU). We expanded the unit by adding another clinician, which allowed us to increase coverage hours and better respond to individuals experiencing mental health crises. The CRU's proactive and compassionate engagement exemplifies our commitment to addressing mental health with empathy, understanding, and professionalism.

Additionally, the department launched a Commercial Motor Vehicle Traffic Unit, focusing on traffic enforcement and enhancing roadway safety through targeted inspections of commercial vehicles. This specialized unit represents our commitment to adapting and innovating to meet the evolving needs of public safety. We also celebrate the achievements of our personnel. K-9 Officer Dan Riess and K-9 Lambo were honored with the Rookie K-9 Handler of the Year Award, a testament to their outstanding performance and commitment to excellence. As we look ahead, the Waukesha Police Department remains committed to delivering service excellence. We recognize that effective policing is rooted in collaboration—with our officers, our professional staff, and, most importantly, the community we are privileged to serve. Our mission goes beyond law enforcement; it is about meaningful engagement, active listening, and understanding the needs and concerns of our neighbors.

Together, we will continue building a safer, more connected, and resilient Waukesha. Thank you for your continued support and partnership.

Respectfully,

Chief Daniel Thompson

Waukesha Police Department

Department Priorities

- Safety:** Safety will always be our number one priority.
- Communication:** We must all communicate openly, honestly, and respectfully.
- Teamwork:** We must actively work together while performing our mission.
- Accountability:** This does not mean we will perform perfectly. However, we will work to correct mistakes and eliminate them in the future.

Mission Driven, Vision Focused, People Always.

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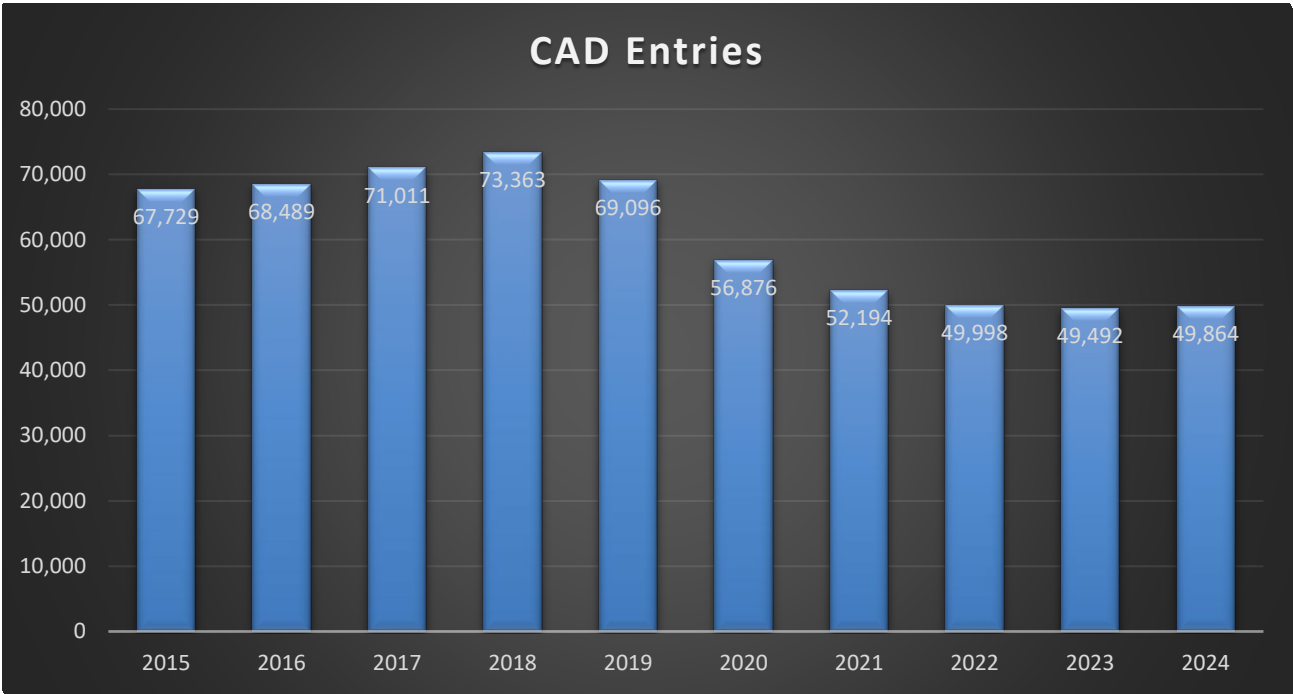
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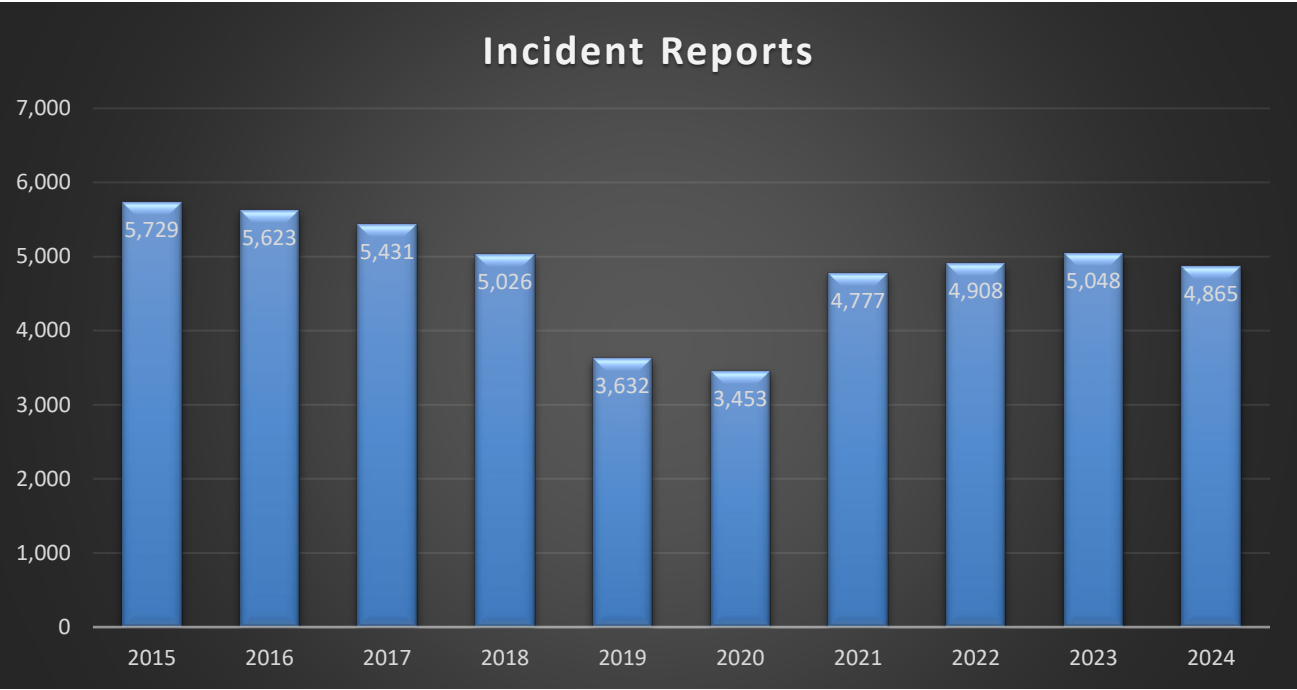
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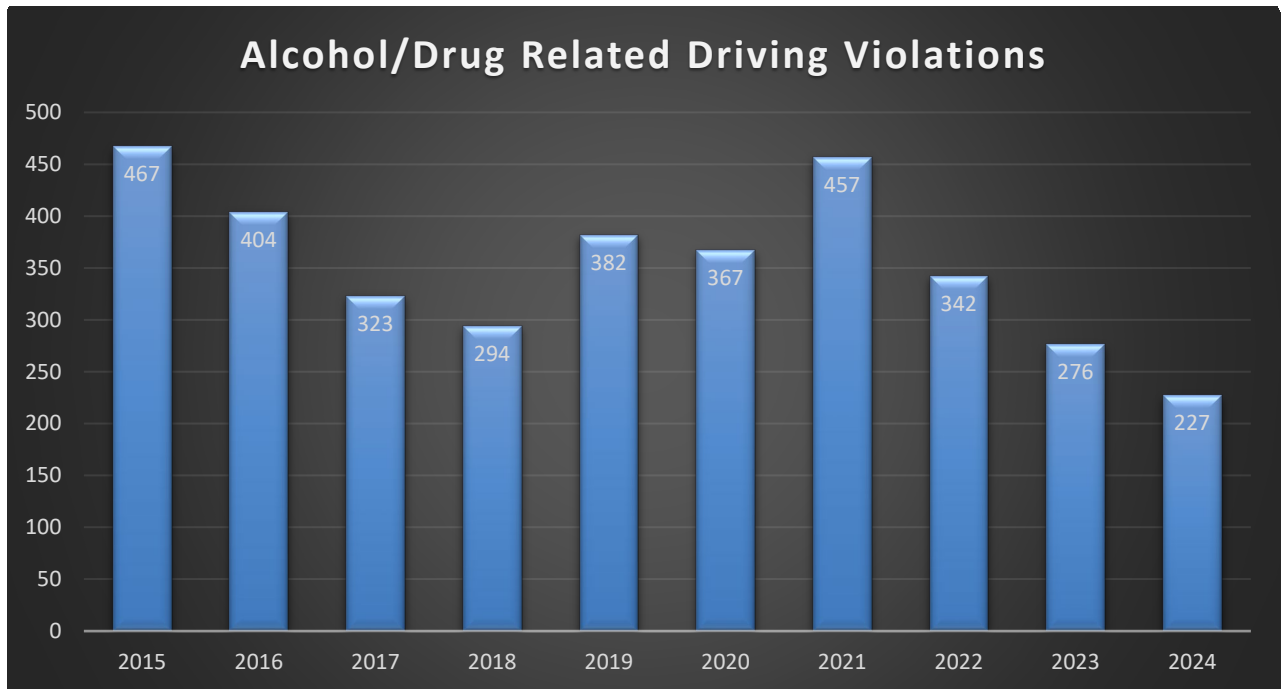
Activity Measures

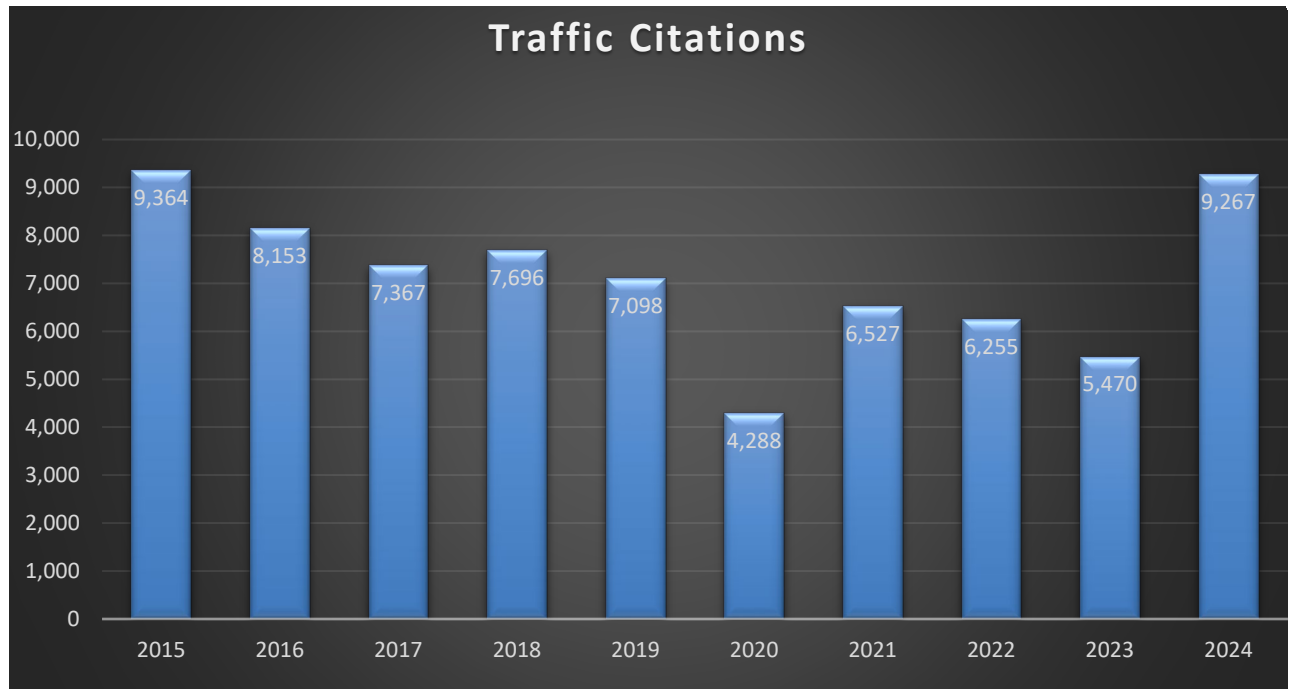
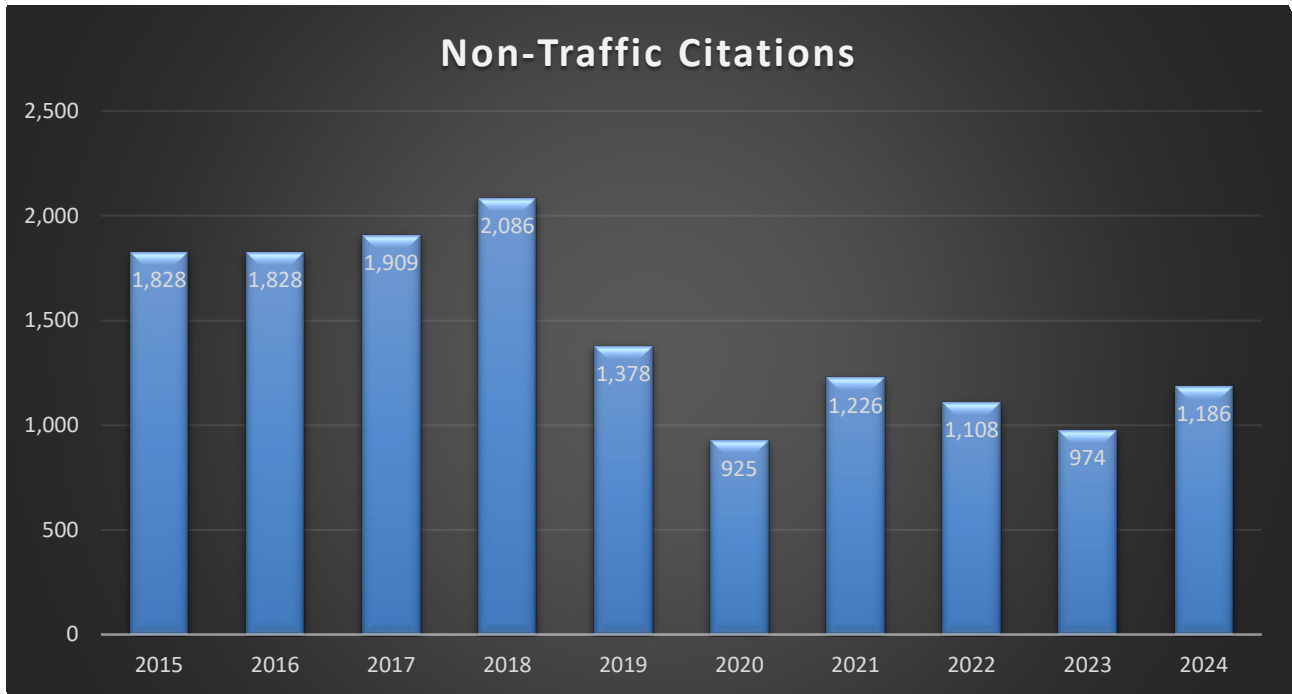
All activity measures were generated utilizing the ProPhoenix RMS and TraCS databases.

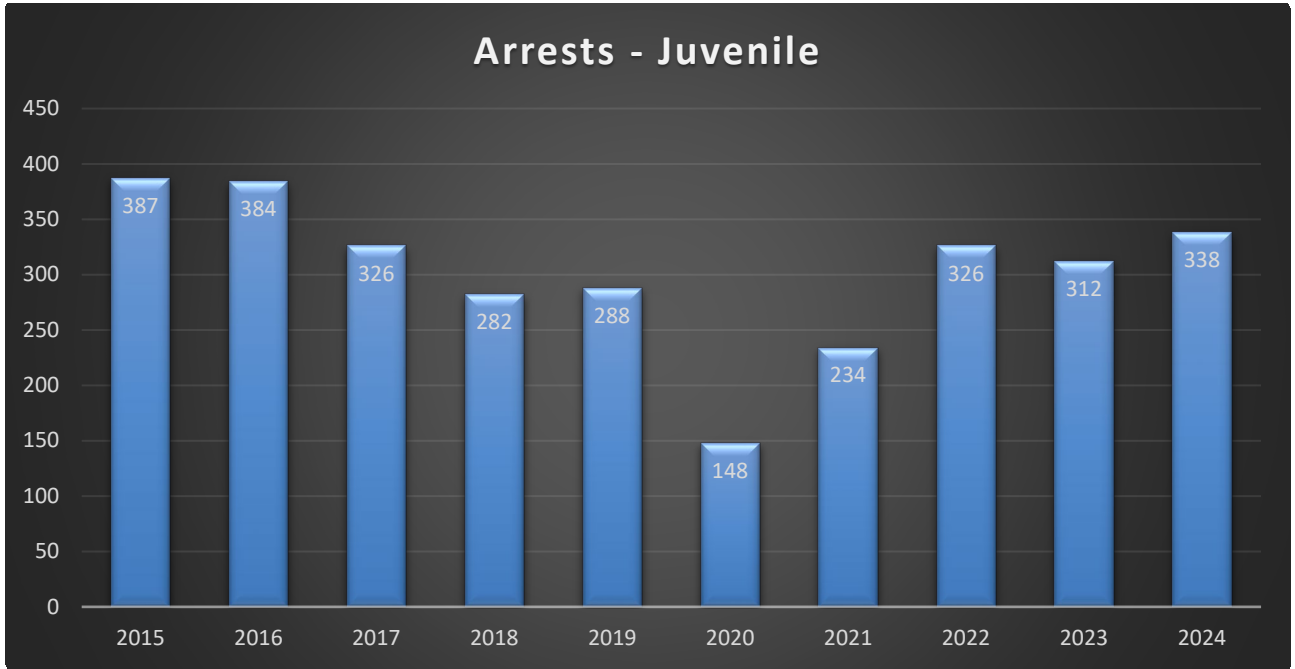
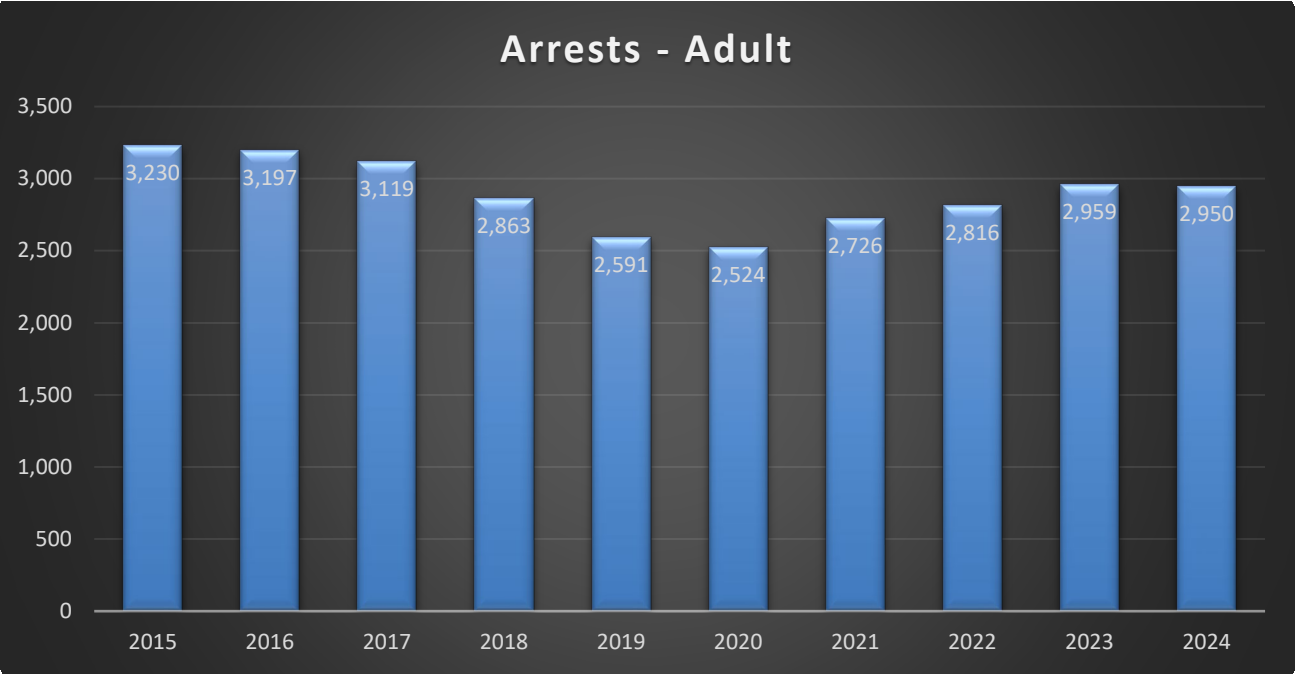
ACTIVITY	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
CAD Entries	67,729	68,489	71,011	73,363	69,096	56,876	52,194	49,998	49,492	49,864
Calls for Service	27,993	27,721	26,165	25,532	25,799	23,873	26,591	22,470	22,521	21,300
Self-Initiated Calls	27,752	27,508	29,871	31,826	28,030	19,480	25,603	24,487	24,283	25,899
Incident Reports	5,729	5,623	5,431	5,026	3,632	3,453	4,777	4,908	5,048	4,865
Crash Reports	1,476	1,638	1,277	1,432	1,438	1,177	1,449	1,386	1,371	1,509
Alcohol/Drug Related Driving Violations	467	404	323	294	382	367	457	342	276	227
Non-Traffic Citations	1,828	1,828	1,909	2,086	1,378	925	1,226	1,108	974	1,186
Traffic Citations	9,364	8,153	7,367	7,696	7,098	4,288	6,527	6,255	5,470	9,267
Arrests - Adult	3,230	3,197	3,119	2,863	2,591	2,524	2,726	2,816	2,959	2,950
Arrests - Juvenile	387	384	326	282	288	148	234	326	312	338
Alarms	800	778	830	846	798	665	761	757	593	595

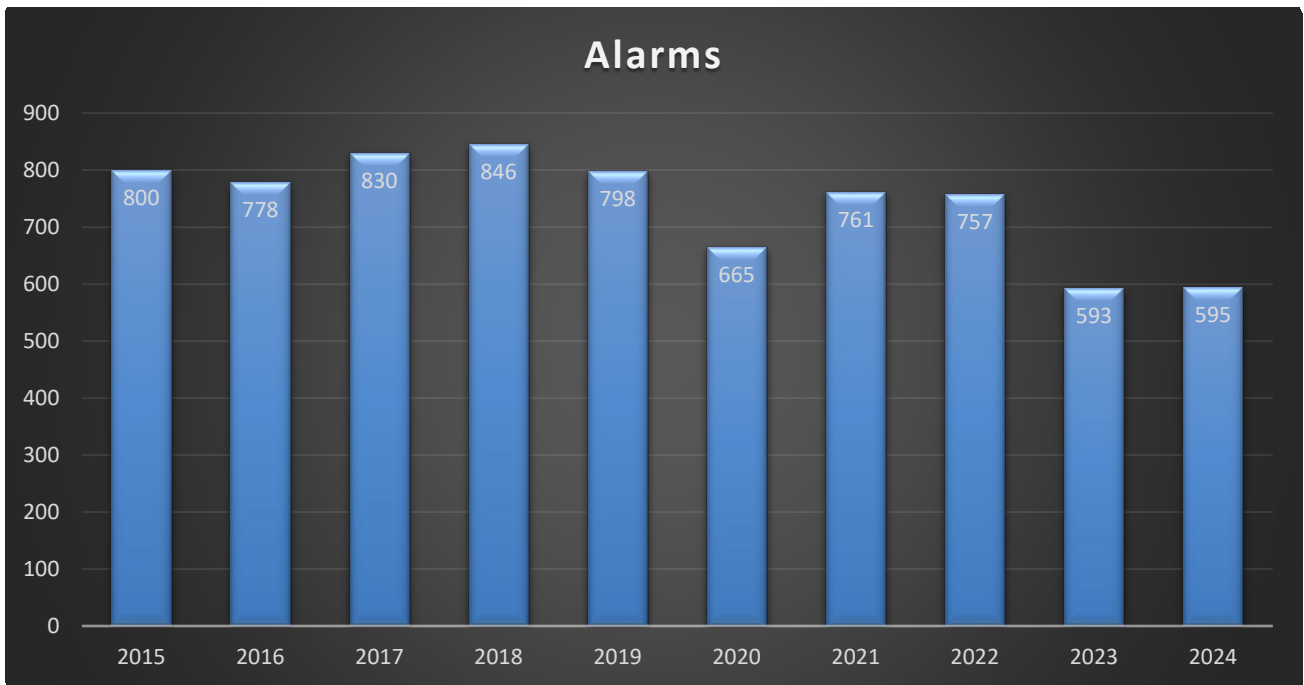




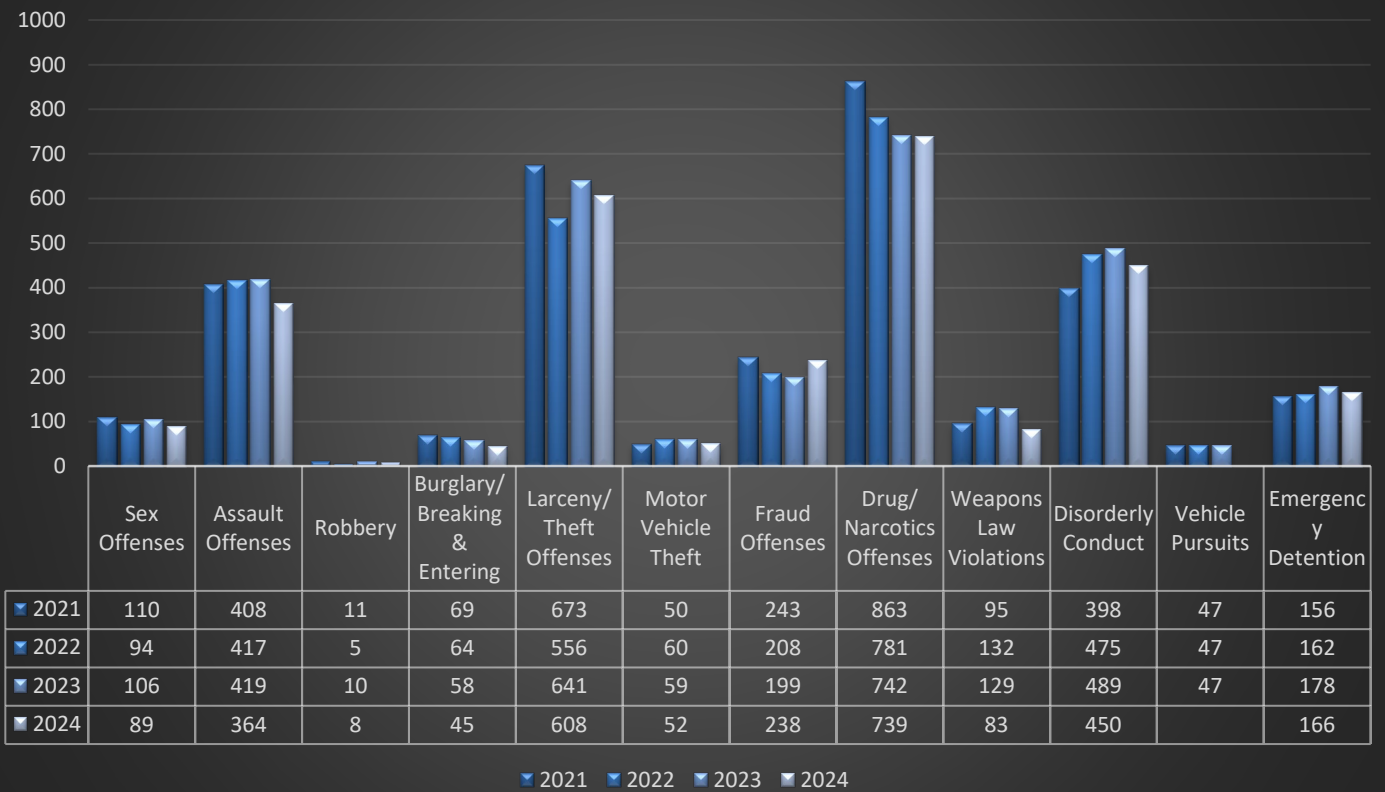






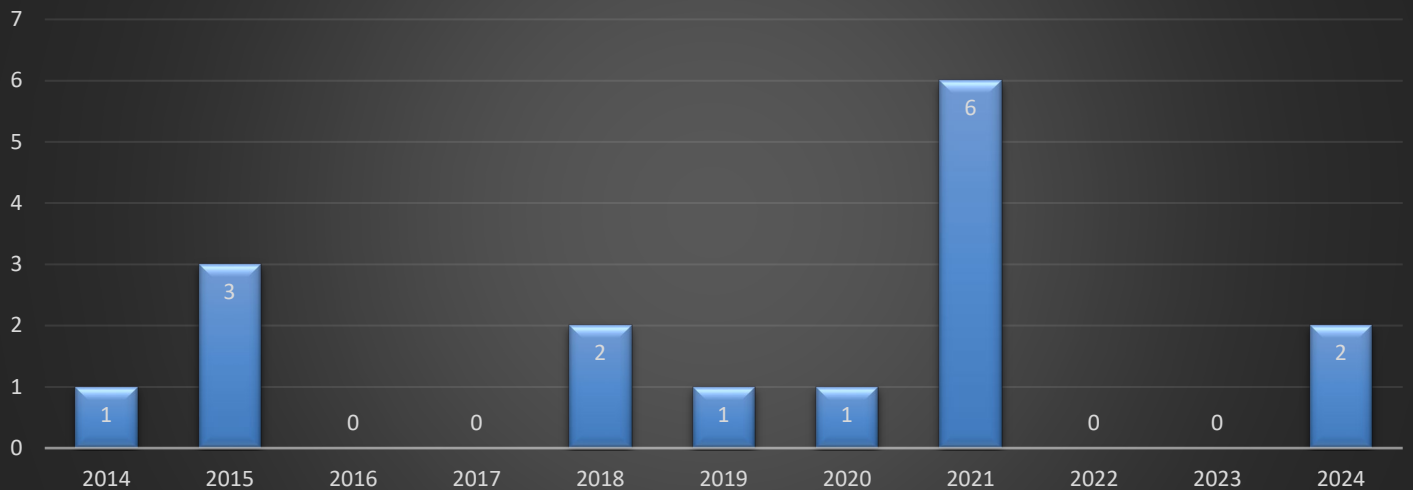


NIBRS- National Incident-Based Reporting Statistics



(Note: The above chart represents data based using the NIBRS reporting standards. Previous years were compiled using different standards)

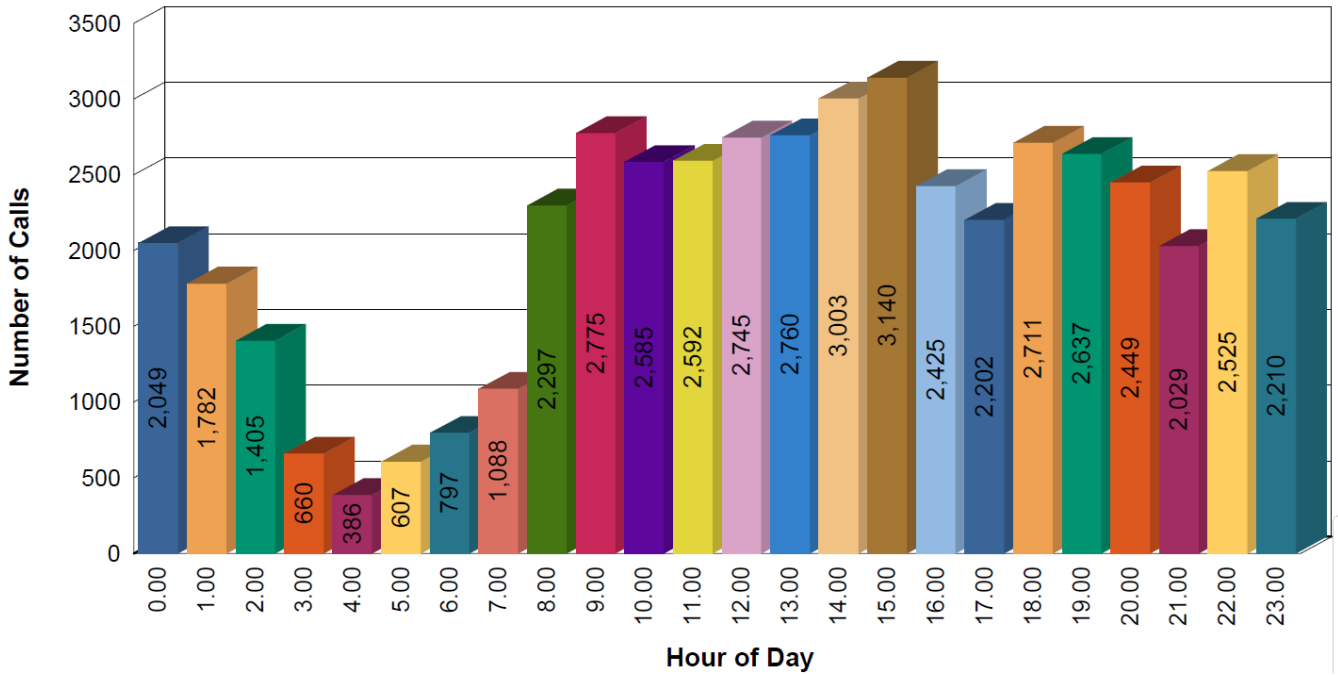
Homicides



(Note: For purpose of this chart, a homicide is defined as a non-justified act that resulted in another's death with intent to cause death.)

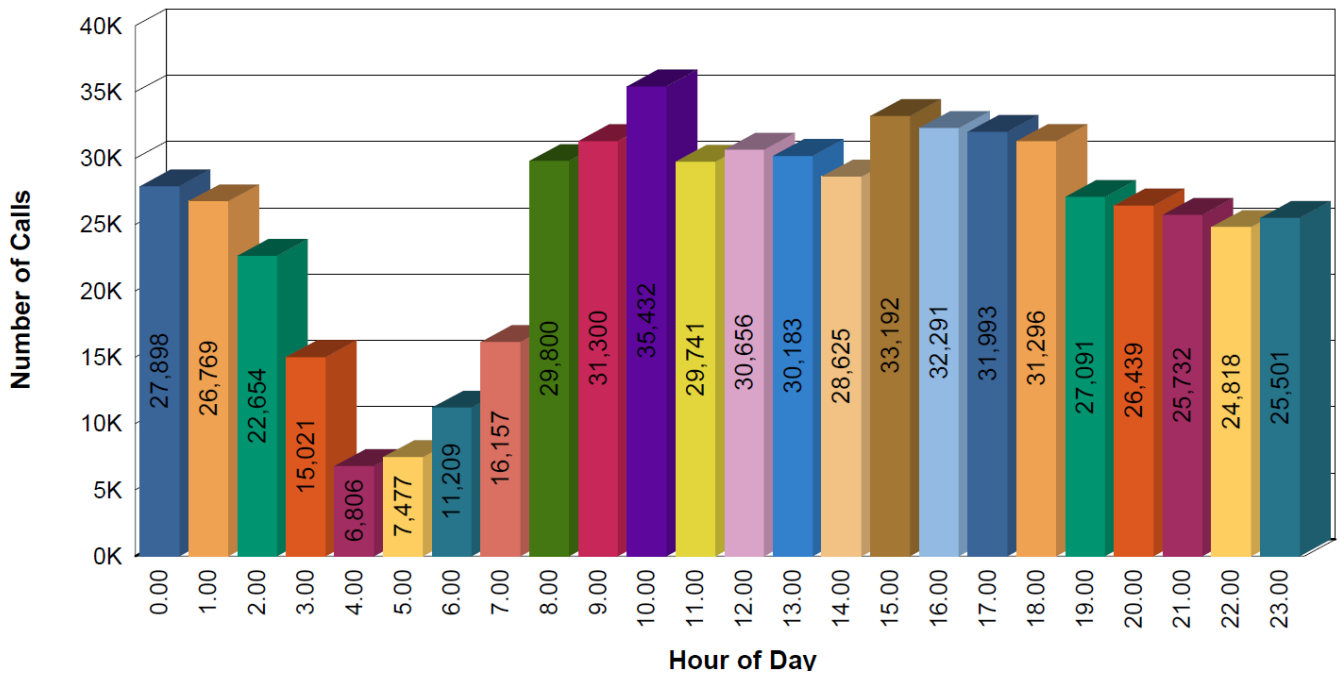
2024

Number of Calls by Hour of Day



2015-2024

Number of Calls by Hour of Day

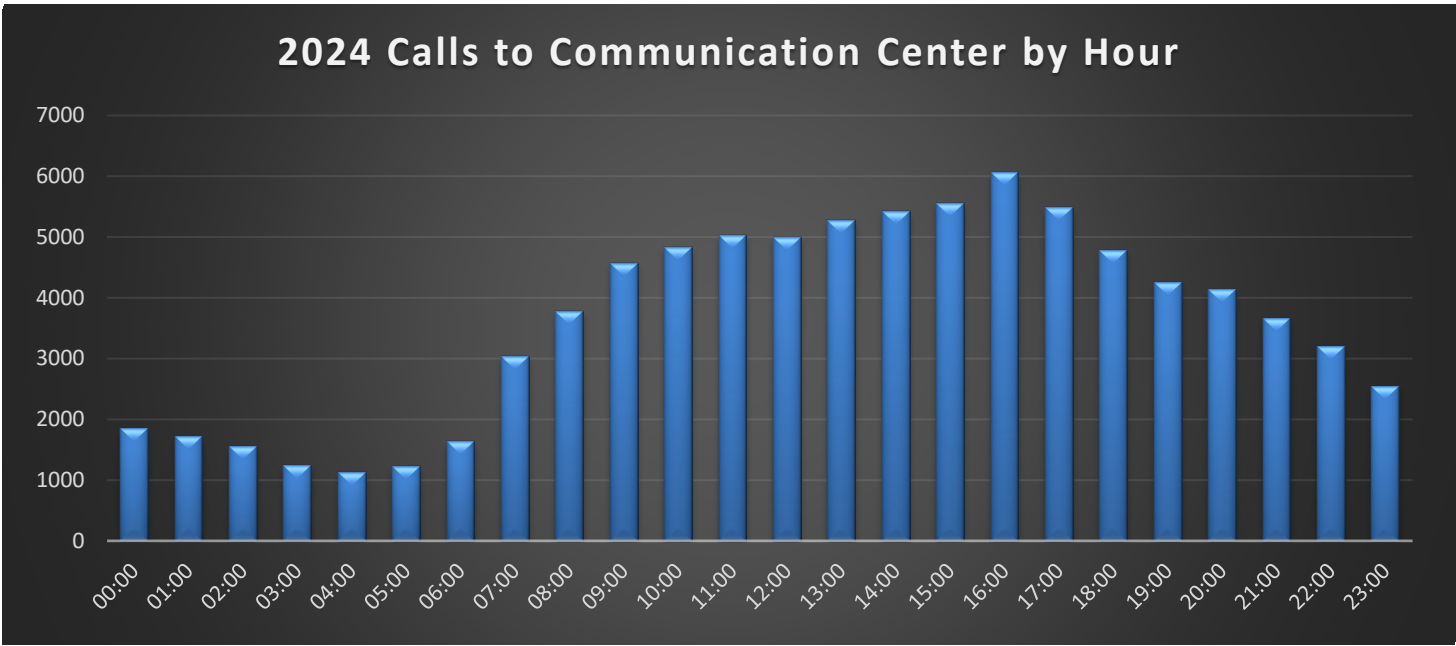


City of Waukesha Communications Center

The City of Waukesha Communications Center is comprised of seventeen budgeted Dispatch positions and one Emergency Communications Center Manager. We have a minimum of three Dispatchers on each shift (Day, Afternoon, and Night shift) that operate Police Dispatch, Fire Dispatch/911 Call Taker, and Non-Emergency Call Taker positions. In 2024 we fielded a total of 88,004 phone calls. The total number of calls includes incoming calls on the 911, 10-digit emergency, and 10-digit non-emergency phone lines along with the abandoned 911 and the outgoing phone calls.

Calls Received Per Hour by Communications Center

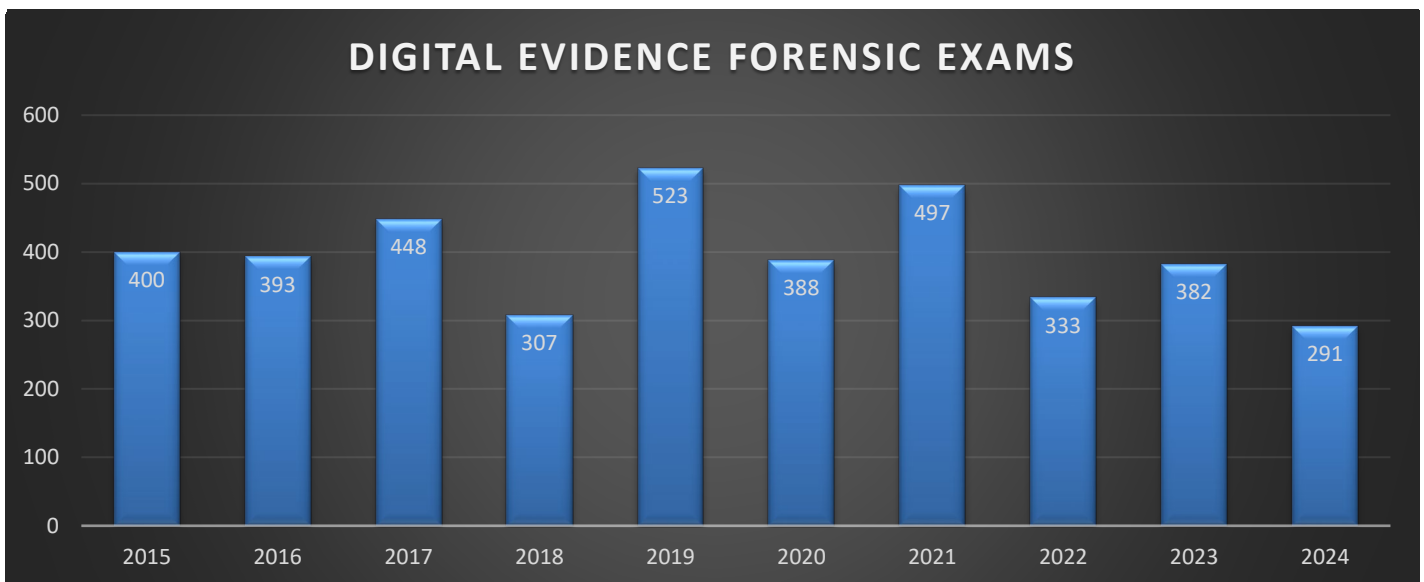
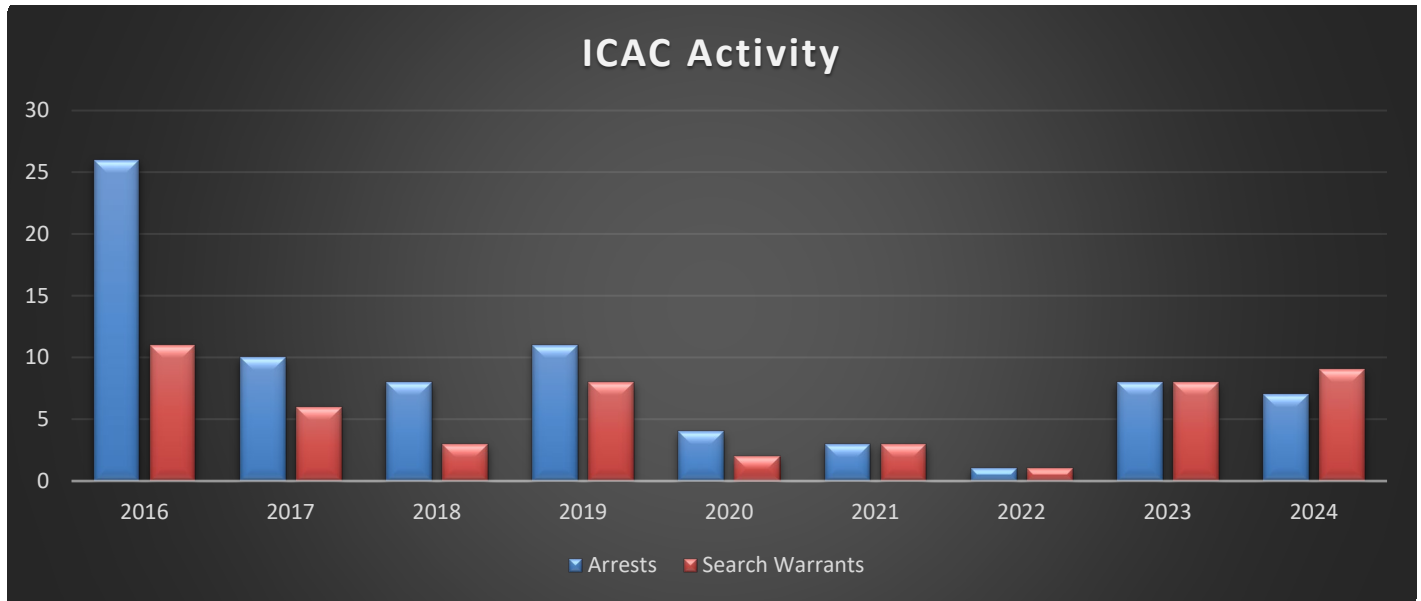
Time	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
Calls	1852	1719	1557	1237	1133	1229	1631	3046	3779	4571	4829	5024	4998	5275	5431	5554	6063	5483	4787	4260	4137	3663	3209	2551
Abandoned	33	20	21	15	24	11	16	36	41	66	70	63	52	61	54	66	67	50	43	41	30	36	29	41



Specialty Units

Internet Crimes Against Children

The Waukesha Police Department Internet Crimes Against Children (ICAC) Unit is comprised of two Detectives and one Lieutenant. The Detectives are full-time examiners and are trained in Computer Forensics and Peer-to-Peer Networking. These two Detectives have been nationally recognized over the last several years by the United States Secret Service (USSS) as outstanding community partners and are considered subject matter experts in their field. They follow up on tips received from the Wisconsin DOJ ICAC Unit.



*****Note: 2021/2022 affected by COVID/Building Remodel*****

Narcotics and Vice Unit

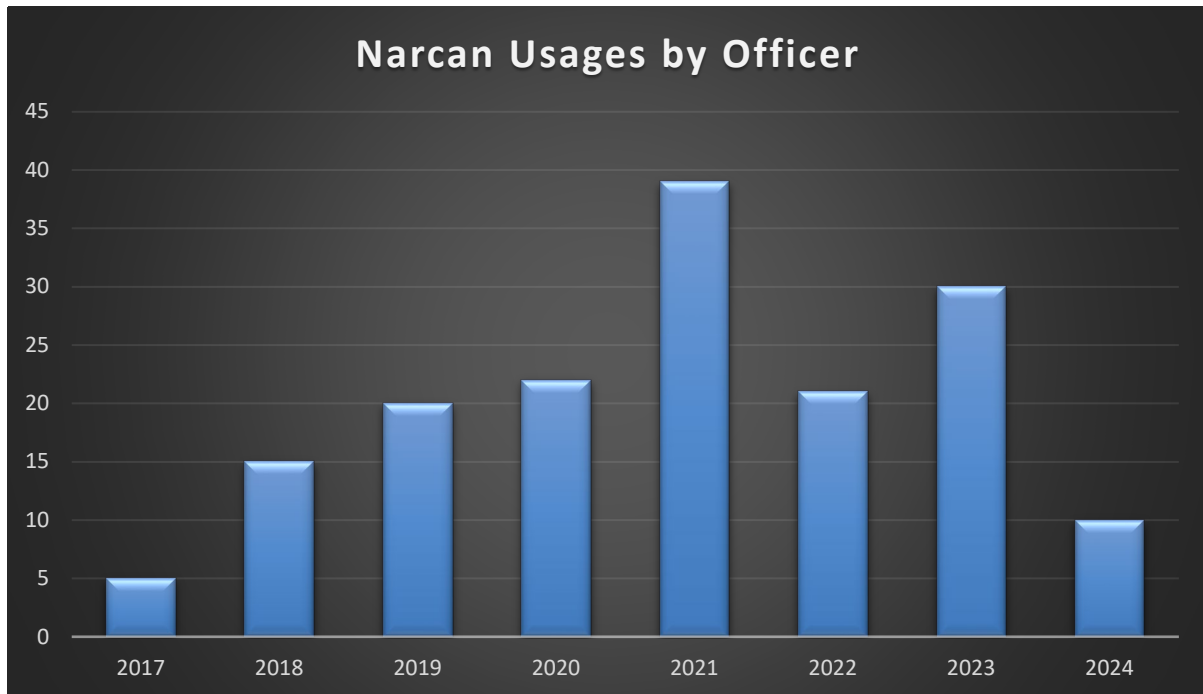
During 2024, the Narcotics and Vice Unit (NAVU) performed 171 drug buys which generated 99 drug related defendants. These investigations led to 7 drug related search warrants. See the chart below for the breakdown of the drug buys with the corresponding seizure amounts:

Drug Type	2023 Buys & Seizures	2023 Total Weight (Grams/Pounds)	2024 Buys & Seizures	2024 Total Weight (grams/pounds)
Marijuana	5	4320g/9.5lb	6	433.9 grams
Marijuana Wax	1	1074 g/2.3lb	*	*
THC Cartridges	*	*	1	10
Pills (Sch. II/III/IV)	9	180 doses	4	36
Heroin	1	.5g	5	9.4 grams
Fentanyl	47	1386.6 g/3lb	29	852.06 grams/1.88 lbs
Crack	84	410.6g	109	471.1 grams/ 1 lbs
Cocaine (Powder)	21	1486.7/3.3lb	38	349.48 grams
Methamphetamine	19	1864.9/4.1lb	24	6,426.2 grams/14.2 lbs
MDMA	4	93.9g	1	14.3 grams
Psilocybin	*	*	*	*
LSD	*	*	*	*

2024 Overdose Investigations

The Waukesha Police Department was involved in 47 overdose investigations in 2024 which were suspected to involve an opioid or other substance. Twenty-nine of these investigations resulted in a death. Of these, 4 have been confirmed as narcotic overdose deaths. The remaining are awaiting the Medical Examiner's report. It is important to remember that this is only representative of reported/suspected cases. Narcan has become widely distributed to opiate users and has likely caused under reporting of actual overdose cases. In September of 2017, all sworn officers were trained in the use of Narcan and issued Narcan to use as needed when responding to overdose calls. The Department of Health Services' Narcan Direct Program

supplies the Police Department with Narcan. In 2024, Officers deployed Narcan 10 times. There were 79 total Narcan deployment incidents documented by the Waukesha Fire Department, the Police Department, or citizens.



Conclusion

We continue to see opiates as our main threat to our local citizens. Therefore, the goal for the Narcotics and Vice Unit for the future will continue being driven toward increasing the amount of attention and caseload on heroin, fentanyl, and other opiates to help bring about an adverse effect on the overdose problem and save lives. Furthermore, by attacking the opiate problem, we hope to decrease the number of property-related crimes in our city.

Canine Unit

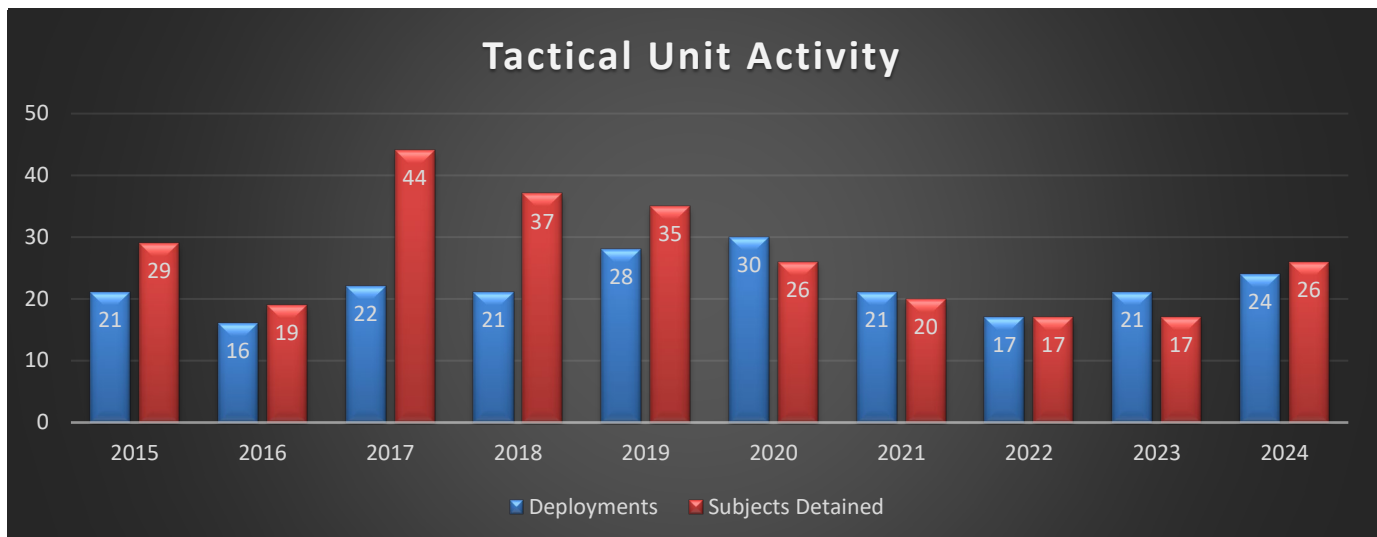
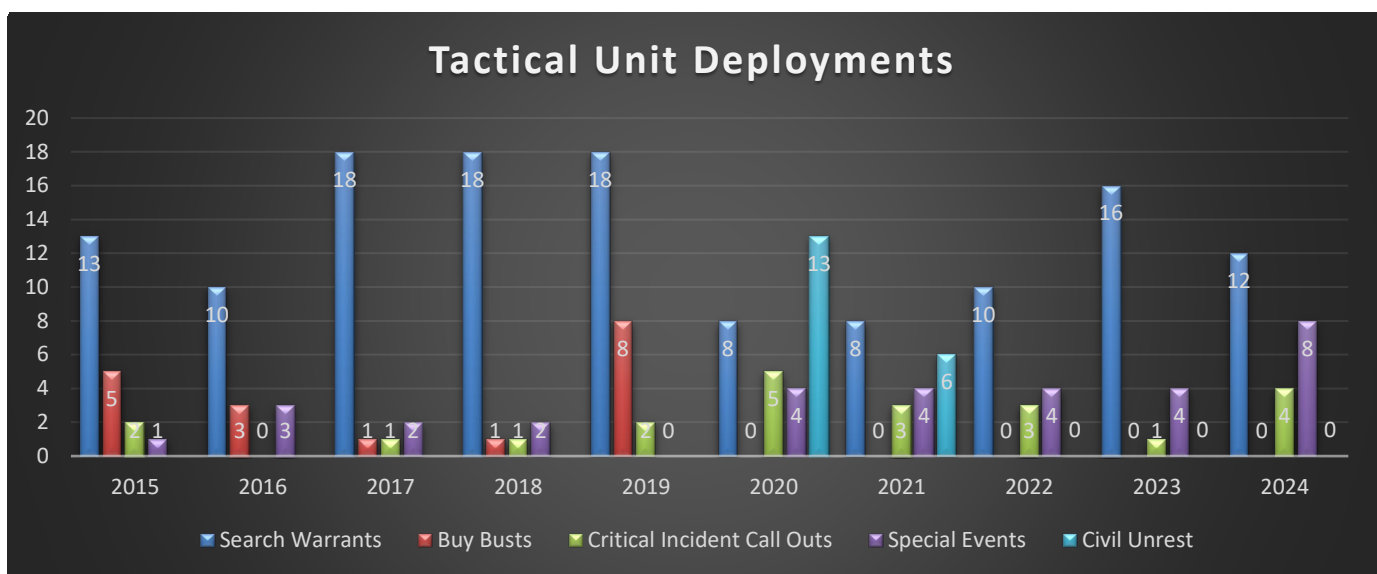
The Waukesha Police Department Canine Unit is comprised of three dogs and handlers. Two dogs which are dual purpose (narcotics detection and handler protection) and one dog which is specially trained in locating missing people and the detection of digital evidence. In 2024, the canines were deployed on-duty 175 times. During that same time, the Waukesha Police Department Canine Unit trained a total of 530 hours. Being a handler is a huge commitment, as the handlers must train their dogs every day regardless of whether they are on duty or not. The canine unit receives support from the city, however, is mostly funded through private donations.



Tactical Unit

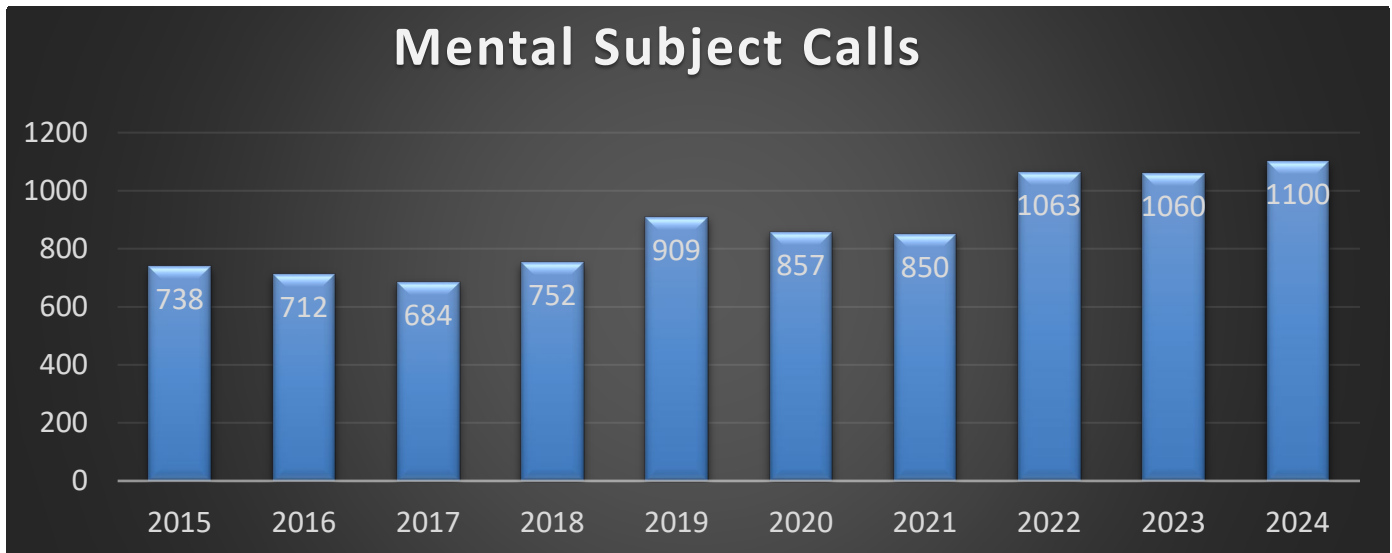
The mission of the Waukesha Police Department Tactical Unit is to serve the community by preserving life in high-risk situations through the use of specialized training, equipment, and tactics in a professional manner that minimizes the risks to officers, citizens, and suspects. This unit is led by Team Commander Captain Brad Becker.

The Waukesha Police Department Tactical Unit logged a combined 4,362 hours of operational and training time between a total of 25 operators during the 2024 calendar year. The 25 operators logged a total of 3,129 training hours and 1233 operational deployment hours. This included the successful completion of 12 Search Warrants, 4 Critical Incident calls, and 8 Special Events. Upon the completion of a combined 24 deployments in 2024, no injuries were sustained to any Tactical Unit Operator or innocent bystanders. During the course of the 24 operational deployments of the Tactical Unit, a total of 26 subjects were safely taken into custody.

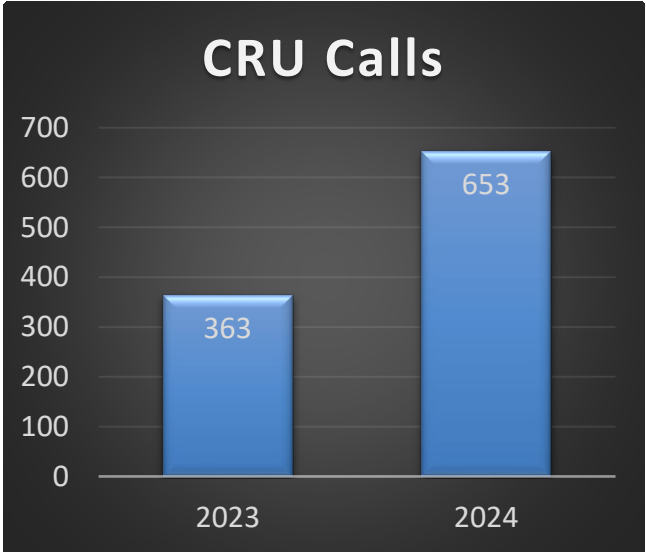
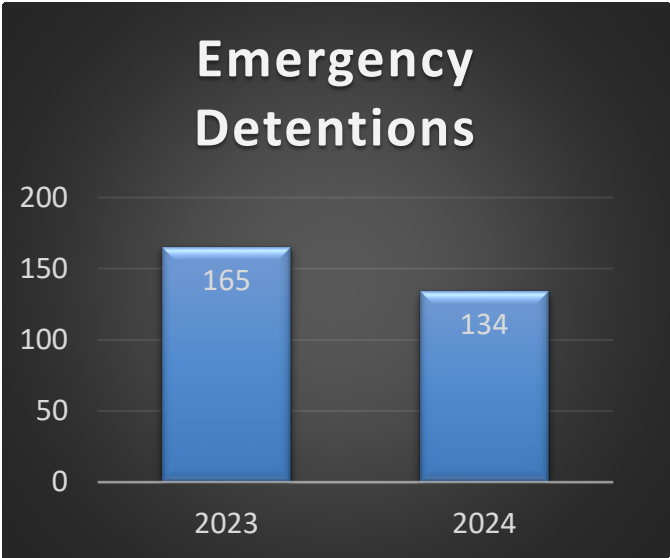
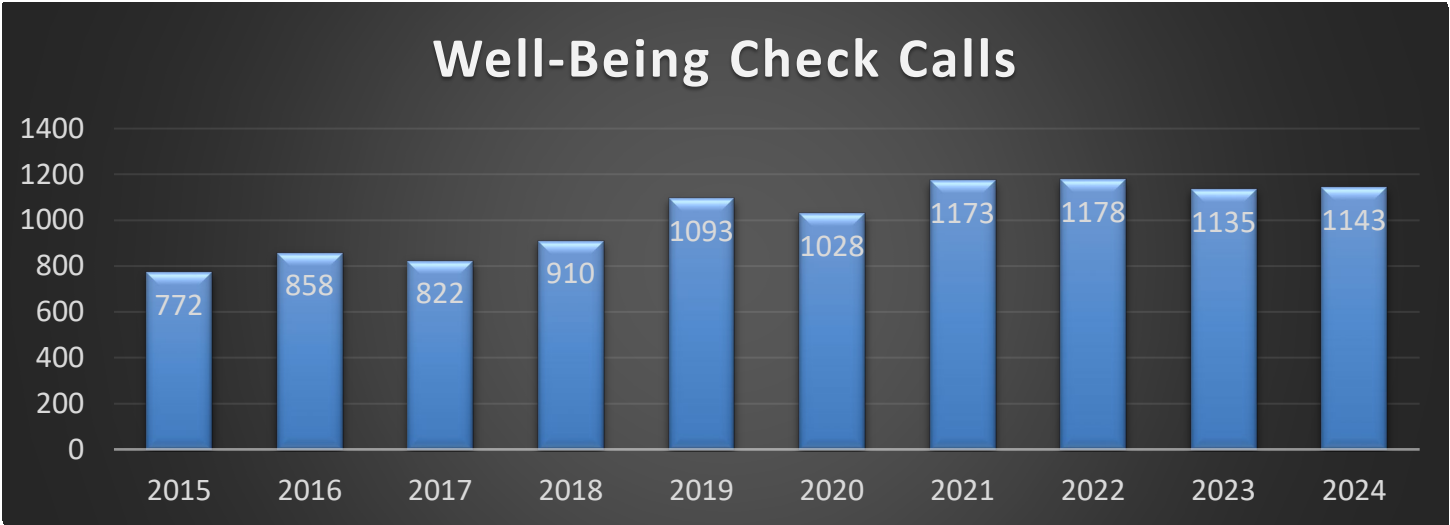


Crisis Response Unit

The Crisis Response Unit (CRU) was created in November of 2022. CRU consists of two co-response teams consisting of one Crisis Clinician from the Waukesha County Department of Health and Human Services (DHHS) with one specialty-focused, Crisis Intervention (CIT) trained Waukesha Police Department (WKPD) Patrol Officer. Their combined focus is on sustainable, solutions-based community crisis outreach that is both response and prevention focused. While law enforcement often is the first call made to address mental health concerns, a joint response with local Crisis Services is seen as a more effective solution. CRU coordinates voluntary transports for mental health treatment, facilitates Safety Plans, and/or approves Emergency Detentions. CRU is committed to human-centered approach to addressing mental health issues within our community. The following charts illustrate the need for our Crisis Response Unit:



Includes: Attempted and Completed



Drug Recognition Evaluator Program

2024 Waukesha Police Drug Recognition Evaluations

The Waukesha Police Department has seven nationally certified Drug Recognition Evaluators (DRE). In 2024, the Waukesha Police DREs performed 16 drug evaluations on suspected drug impaired subjects. The following table is a breakdown of the drug evaluations and opinions of the Drug Recognition Evaluators:

Drug Recognition Evaluators' Opinions

Drug	Number of OWI cases in 2024
Depressants (other than alcohol)	6
Narcotic Analgesics (opiates, heroin, etc.)	5
Cannabis (Marijuana)	3
Stimulants (cocaine, meth, Adderall)	3
Inhalants	0

Waukesha Impaired Driving Education

In 2024, the Waukesha Police Drug Recognition Evaluators were active in community presentations, department training, and education sessions. These sessions include presenting to the Citizen's Police Academy and High School Career Explorations, and training department personnel in drug recognition and impaired driving enforcement.

Conclusion

Impaired driving continues to be a prevalent problem in the Waukesha Community. The Waukesha Police Department remains very proactive in the apprehension of impaired drivers. As more Waukesha Police Officers receive advanced training in drug impairment through courses such as Advanced Roadside Impaired Driving Enforcement (ARIDE), the ability to detect such violations should increase. Therefore, it is our goal for 2025 to remain proactive in OWI enforcement and strive to make the roadways a safer place.

Waukesha Police Department Major Crash Task Force

In 2024, the Waukesha Police Department deployed an investigative team approach to major crashes in the City of Waukesha. The Major Crash Task Force consists of supervisors, a traffic crash specialist, two criminal evidence and forensic specialists, and nine investigators with specific skill sets.

In 2024, the Major Crash Task Force was deployed to three (3) major crash scenes that resulted in two (2) fatalities. Below is a table of the crashes with locations in 2024:

Date	Location	Result
05/13/24	Meadowbrook Rd / Silvernail Rd	1 Fatality
12/28/24	White Rock Ave / Hartwell Ave	Serious Injury
12/30/24	Sunset Dr / Guthrie Rd	1 Fatality and other injuries

Waukesha Police Department Reserve Unit

The City of Waukesha Police Reserve Unit worked a total of 1,662 hours during the 2024 Calendar Year. Reserve Officers volunteer their time and have a significant impact on the level of service we can provide the community. By performing tasks that officers would otherwise perform, the unit saves a significant amount of taxpayer dollars. The 1,662 hours were for special events, such as holiday parades, Friday Night Live, and Tribute Tuesdays. Below is a chart that breaks down the hours for the Police Reserve Unit.

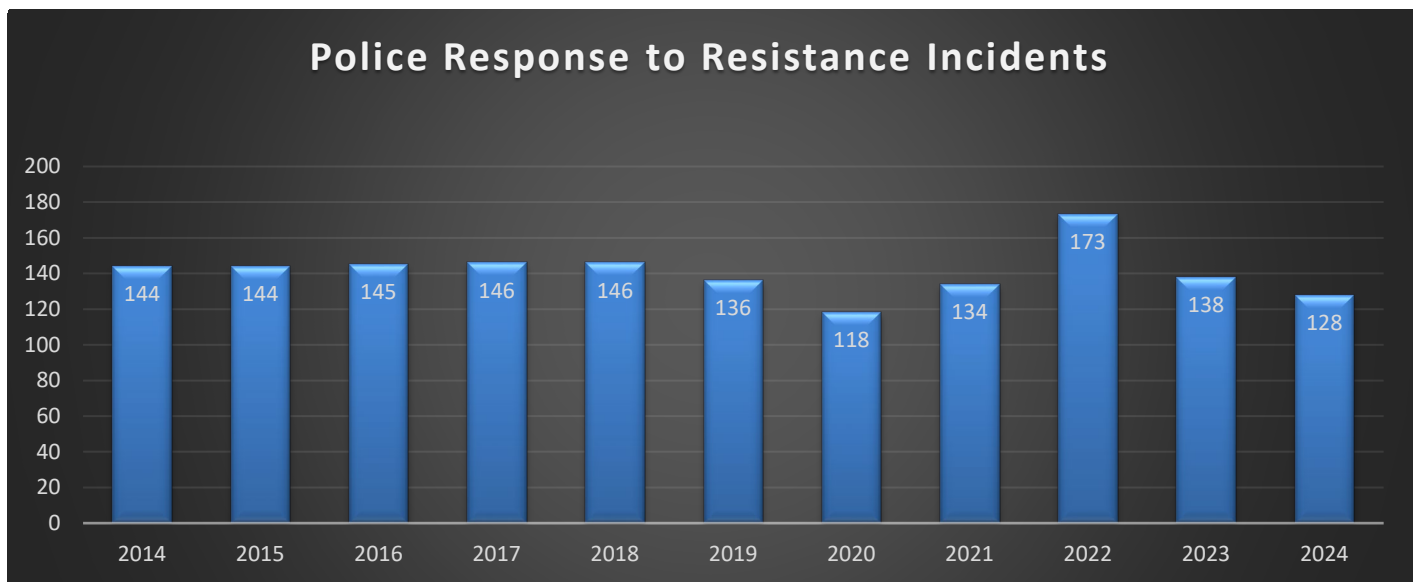
Event Type	Number of Events	Total Hours Deployed
Meetings / Trainings	12	476
Special Events	23	1,029
Emergency Calls	0	0
Non-Emergency	1	5
Total	36	1,662

Reserve Training

Police Reserve meetings are held monthly and consist of classroom and hands-on training. For 2024, the Reserves were trained in the following areas: defensive tactics and OC, surveillance, first aid, Axon virtual reality training, Major Crash Team Search Warrants, Bearcat, and drug recognition.

Police Response to Resistance Incidents

The Waukesha Police Department reviews all police response to resistance reports on a routine basis. Captain Brad Becker is responsible for tracking the response to resistance report documentation and review. Ultimately, each report is reviewed by a Patrol Division Supervisor who is a certified Wisconsin Department of Justice Defensive and Arrest Tactics Instructor to ensure all training and legal guidelines were followed. The department classifies any incident where force is used at the level of control devices or above as a response to resistance incident. To increase transparency, a public dashboard was created on the Police Department's web page to allow citizens to view the data. The State of Wisconsin also collects data on law enforcement response to resistance.



Year	Calls Responded to or Initiated by the Officer	Police Response to Resistance Incidents	Percentage of Calls Involving Police Response to Resistance
2012	49,392	181	0.37%
2013	53,035	198	0.37%
2014	55,103	144	0.26%
2015	55,745	144	0.26%
2016	55,229	145	0.26%
2017	56,036	146	0.26%
2018	57,358	146	0.25%
2019	53,829	136	0.25%
2020	46,005	118	0.26%
2021	46,090	134	0.29%
2022	46,957	173	0.37%
2023	46,804	138	0.29%
2024	47,199	128	0.27%
2012-2024	668,782	1,931	0.29%

Awards Committee

Each year, the Waukesha Police Department Awards Committee gives out commendations to employees and citizens. In 2024, the committee awarded sixteen commendations. The 2024 awards are listed below.

Citation of Valor - This award is presented to an officer or dispatcher whose actions demonstrate the highest levels of bravery and courage involving life-threatening circumstances encountered in the line of duty.

Distinguished Service Citation - This award is given to an officer or dispatcher who performs an act or service which exemplifies the highest standards of the police profession.

Life Saving Award - This award is presented to any member of the Department whose prompt and unselfish actions in rendering aid resulted in saving a life.

Police Purple Heart Medal - This award is given to a department member who is seriously injured, or suffers permanent or protracted disfigurement, in the line of duty.

Chief's Citation for Life Saving - This award is presented to an officer or dispatcher whose actions saved or prolonged a victim's life until they were turned over to medical care.

Letter of Commendation - This award is presented to an officer or dispatcher for exemplary performance of a task, mission or assignment, demonstrating unusual thoroughness, conscientiousness, determination, skill, and initiative.

Citizen Service Award - This award is presented to a citizen for life saving efforts without regard for their own personal safety, assists in the apprehension of a criminal, or takes action to preserve public safety.

Citizen Letter of Appreciation - This award, in the form of a letter from the Chief of Police, is presented to any officer or dispatcher in recognition of some noteworthy accomplishment.

<u>Officer/Citizen</u>	<u>Incident</u>	<u>Award</u>
Specialist Becker	Wanted Subject	Letter of Appreciation
Specialist Fletcher	Wanted Subject	Letter of Appreciation
Officer Kircher	Officer-Involved Shooting	Citation of Valor
Officer Murphy	Officer-Involved Shooting	Citation of Valor
Officer Viall	Officer-Involved Shooting	Citation of Valor
Officer Jorge Arellano	Officer-Involved Shooting	Citation of Valor
Sergeant Klein	Officer-Involved Shooting	Letter of Commendation
Dispatcher Beals	Officer-Involved Shooting	Letter of Commendation
Dispatcher Sobczak	Officer-Involved Shooting	Letter of Commendation

Dispatcher Gall	Officer-Involved Shooting	Letter of Commendation
Officer Bousman	Officer-Involved Shooting	Chief's Citation of Lifesaving
Officer D. Bukouras	Officer-Involved Shooting	Chief's Citation of Lifesaving
Officer Clark	Officer-Involved Shooting	Chief's Citation of Lifesaving
Detective Condon	Suicidal Subject	Chief's Citation of Lifesaving
Officer Butryn	Suicidal Subject	Chief's Citation of Lifesaving
Officer Ernst	Medical Emergency	Lifesaving Award